



Use Intelligent Agents to Streamline Admin & Classroom Scenarios with Better Outcomes

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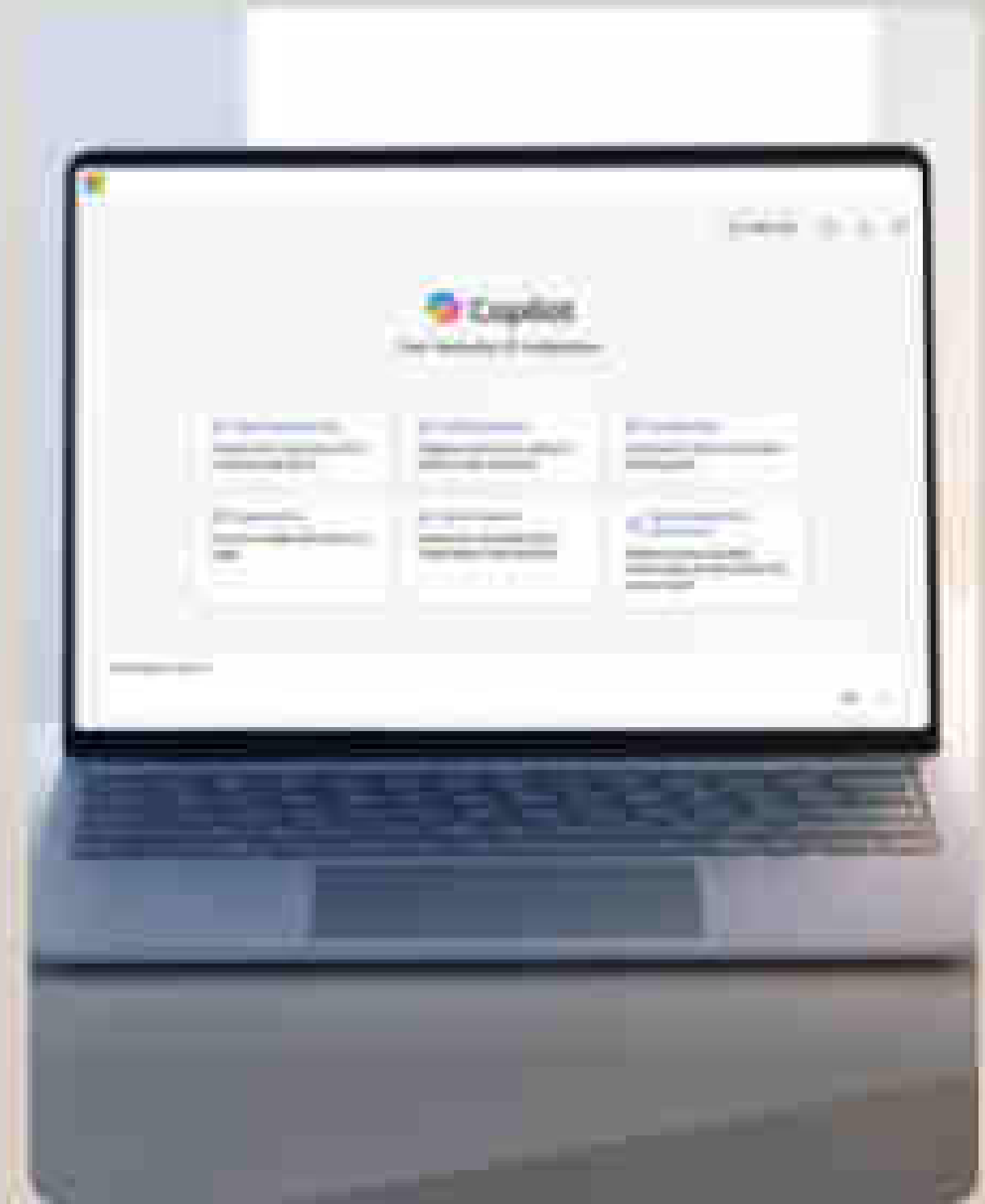
Client server



Internet



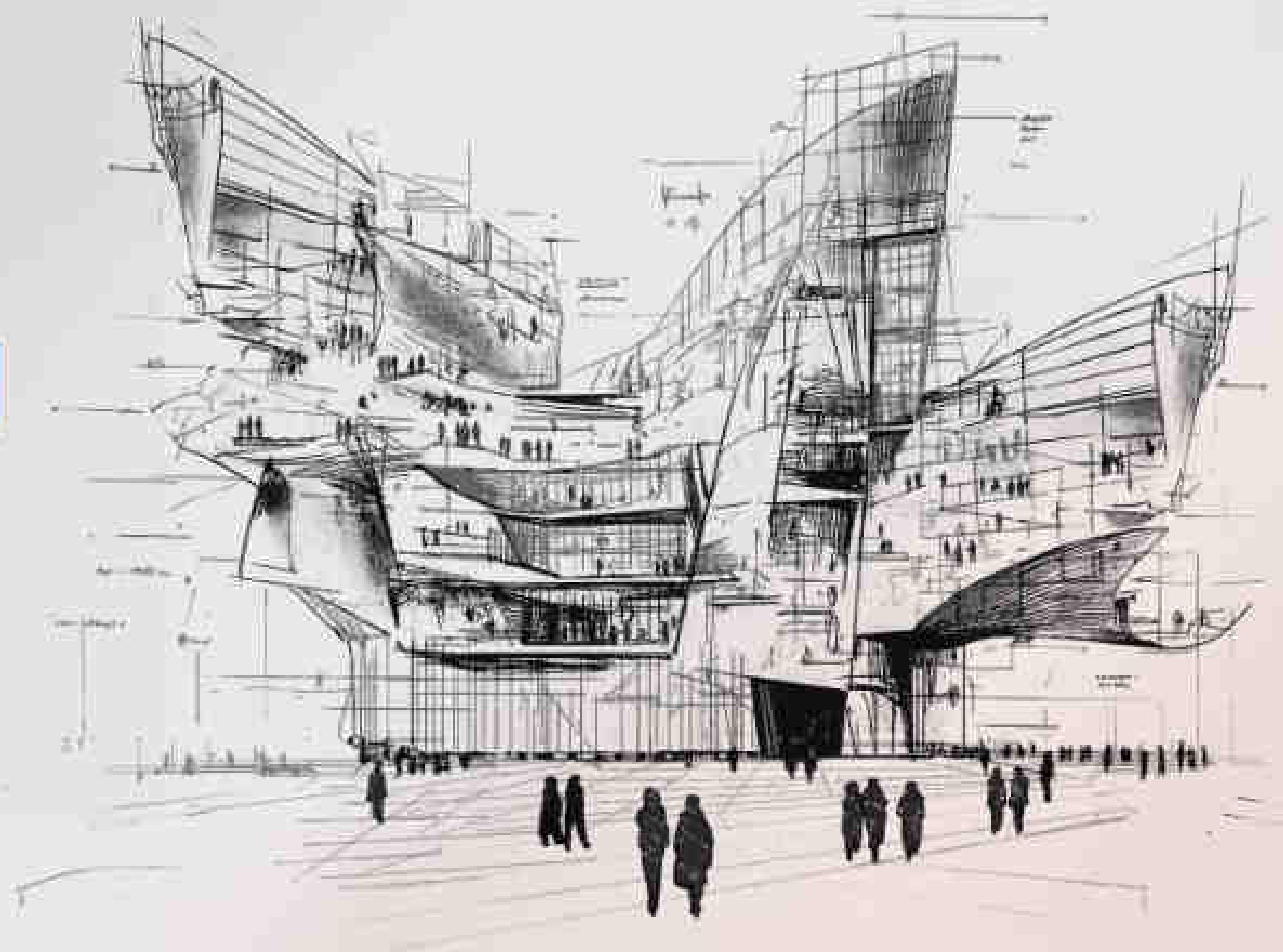
Mobile/Cloud



AI

Becoming Frontier

aka.ms/FrontierFirm





AI is already transforming K-12 Education

80%

of K-12 educators have used AI for school-related purposes, up 21 points

\$3.2

return on investment for every \$1 invested into generative AI²

70%

of the skills used in most jobs will change by 2030, with AI as a primary catalyst³

1. Microsoft, [AI in Education Report](#), 2025

2. IDC, [IDC Intelligence: Sponsored by Microsoft, 2024 Business Opportunity of AI](#), IDC# 15552099124, November 2024

3. LinkedIn, [AI and the Global Economy: Unlocking Growth and Redefining Work](#), 2025

Becoming Frontier | K-12 Education



**Enrich student
experiences**



**Reinvent school
engagement**



**Reshape education
processes**



**Bend the curve
on innovation**

Building an agentic world



Personal
agents



Organizational
agents



Business process
agents



Cross-org
agents

Reinvent engagement

Bend the curve on innovation



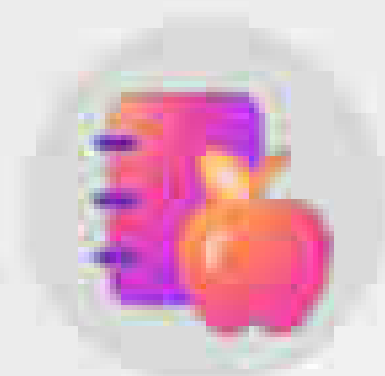
aka.ms/MicrosoftAIStories



Microsoft 365 Copilot

Your AI assistant for education

For education



Teach



Study and learn

For all



Chat



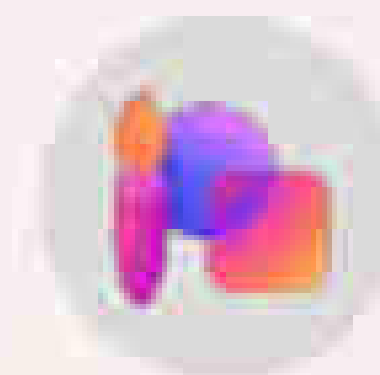
Search



Agents



Notebooks



Create

Copilot Control System

What Are AI Agents and How Are They Different?

🧠 Copilot Chat is like a super-smart librarian who has read every book in the world. You can ask anything, and it will try to help.

- Knows a little about everything - like a librarian who's read every book.
- Great for open-ended questions or brainstorming.
- Uses the full power of the large language model (LLM).

🤖 An Agent is like a trained teaching assistant. It only knows what you've taught it - like your curriculum, your class data, your financial data, your contracts, or your school policies - so it gives more focused, relevant answers.

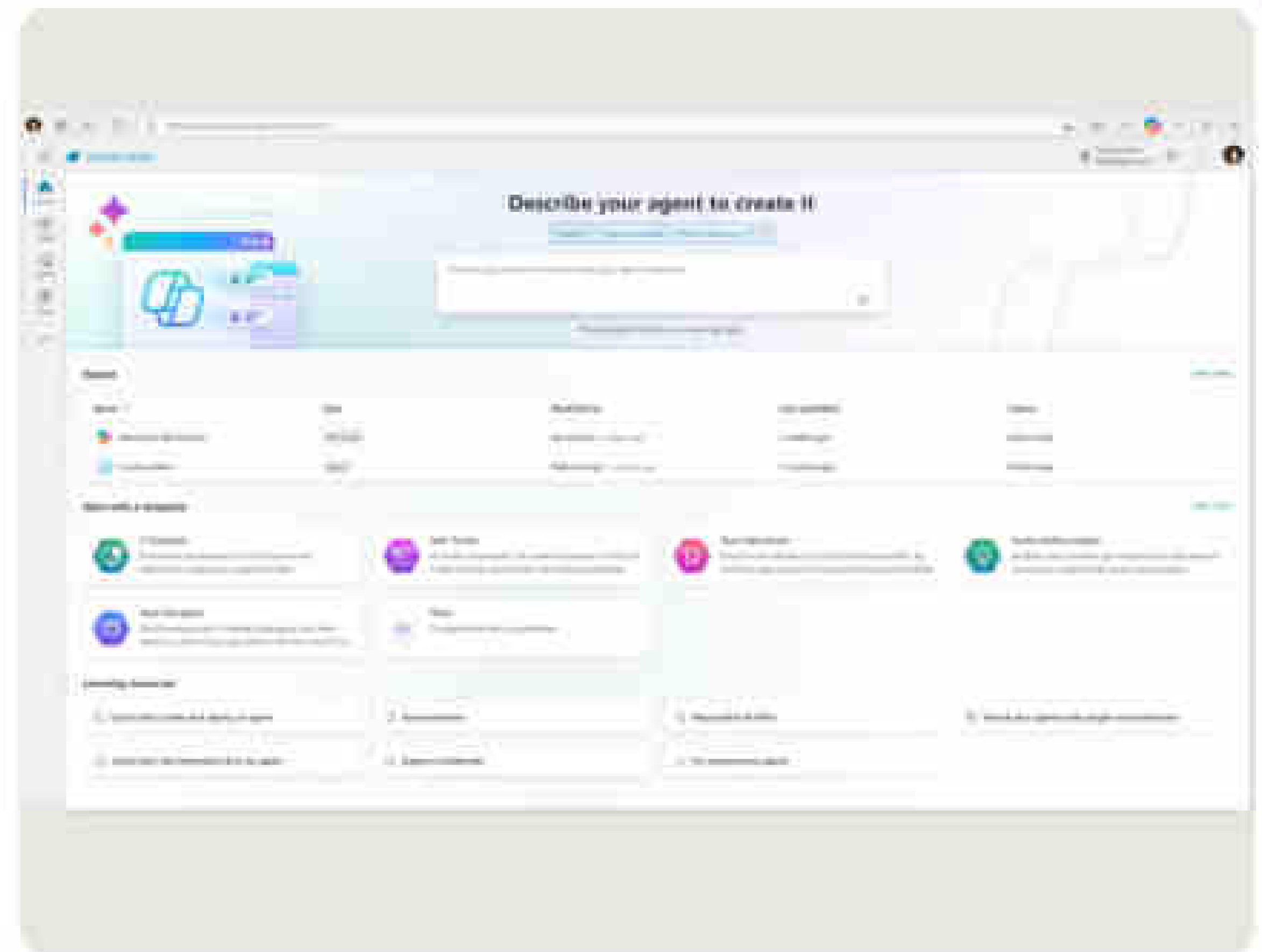
- Knows only what you've taught it—like your curriculum or school policies.
- Great for specific tasks like pulling lesson plans or writing parent emails.
- Gives focused, relevant answers because it's grounded in your data.



What Makes up an Agents?

Let's explore the core elements that define what an agent is: Purpose, Source, and Medium.

- ✓ **Purpose:**
Designed to enhance productivity by automating tasks and providing tailored experiences.
- ✓ **Source:**
Integrates with trusted data repositories such as SharePoint, OneDrive, and external databases to provide relevant and up-to-date information, while ensuring compliance with security and access controls.
- ✓ **Medium:**
Operates through seamless interfaces like Word, Teams, Outlook, the M365 Copilot app, or an external app for intuitive use.



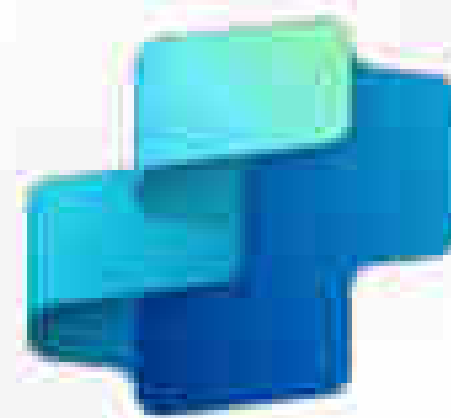


Copilot

Human augmentation

Private, personal assistant

Everyone will have a Copilot



Agents

Connected to Copilot or autonomous

Automate tasks and processes

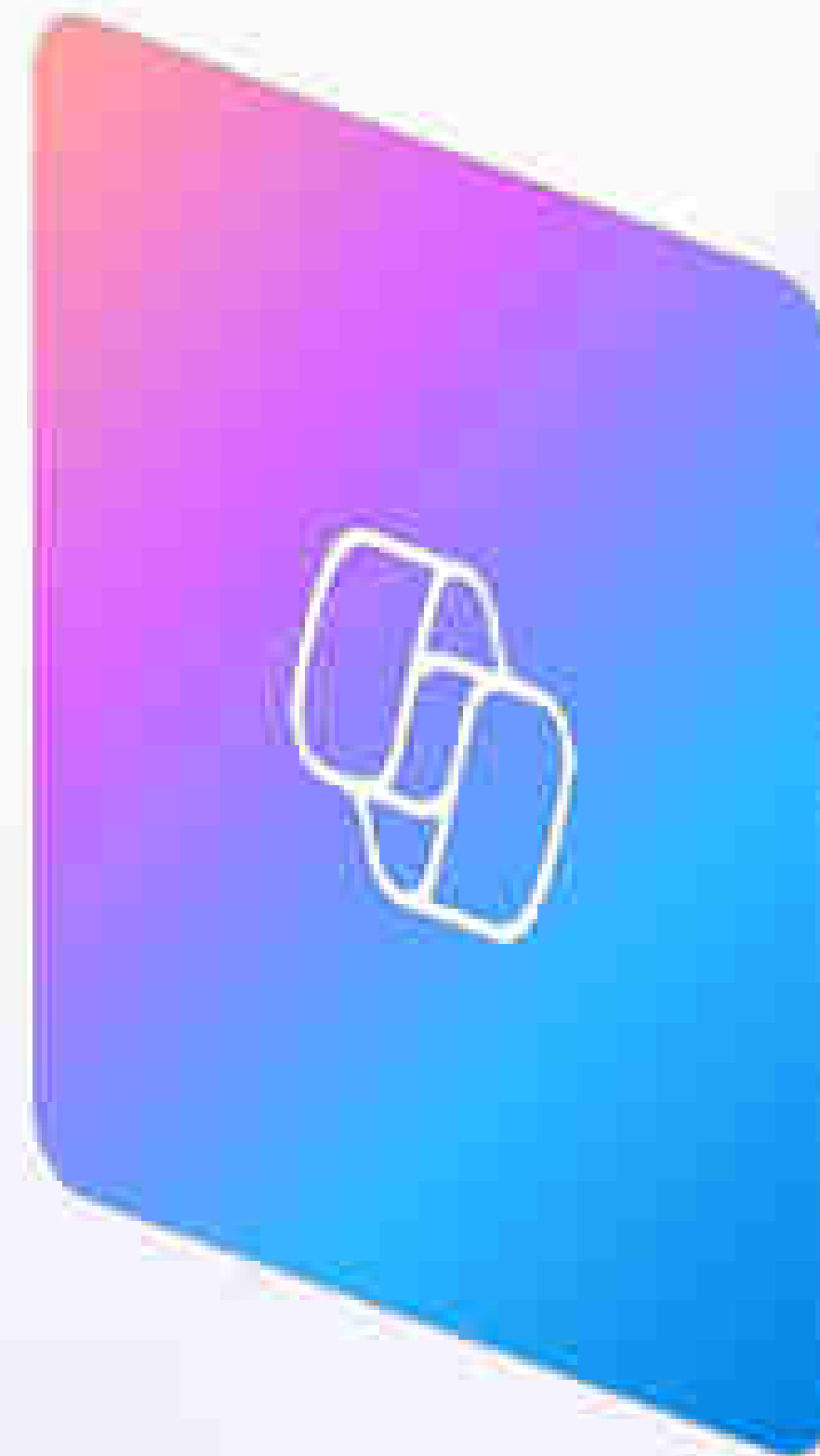
Every process will have an agent

UI for AI

Platform for AI makers

Copilot

Agents



Agents run on a secure and trusted platform



Microsoft 365 Copilot Enterprise data protection

Data is encrypted, isolated,
and security enforced at each step

Label inheritance and data loss
prevention policies are persistent

Responsible AI approach protects
against AI risks like prompt injection



Access controls

Control who can create
and use agents

Set policies and information labels
to discover, classify, and protect
sensitive data

Manage users and monitor
agent usage



Agent governance

Track and manage agents from
creation to end of life at scale

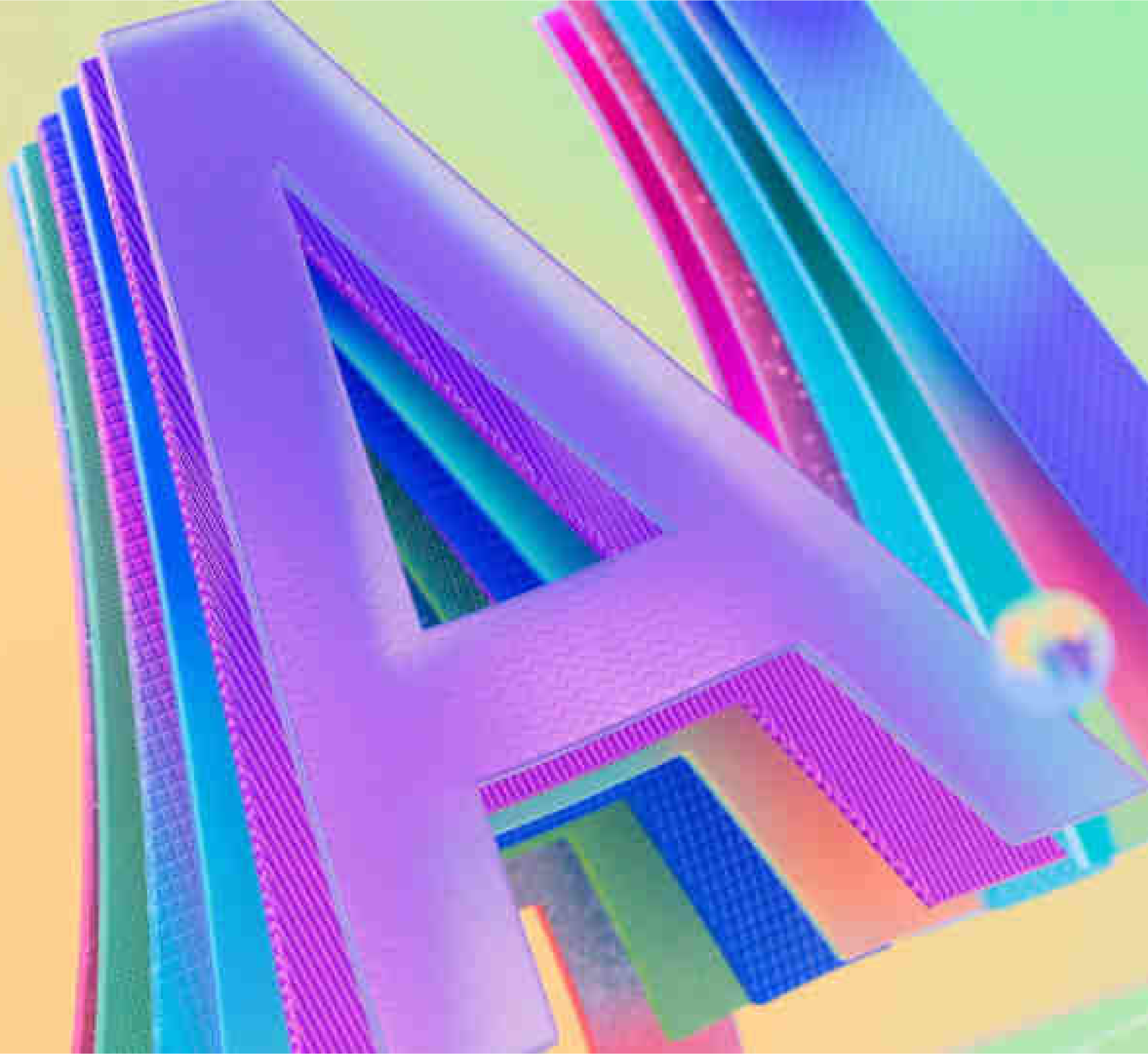
Set policies on resource usage,
access and publishing

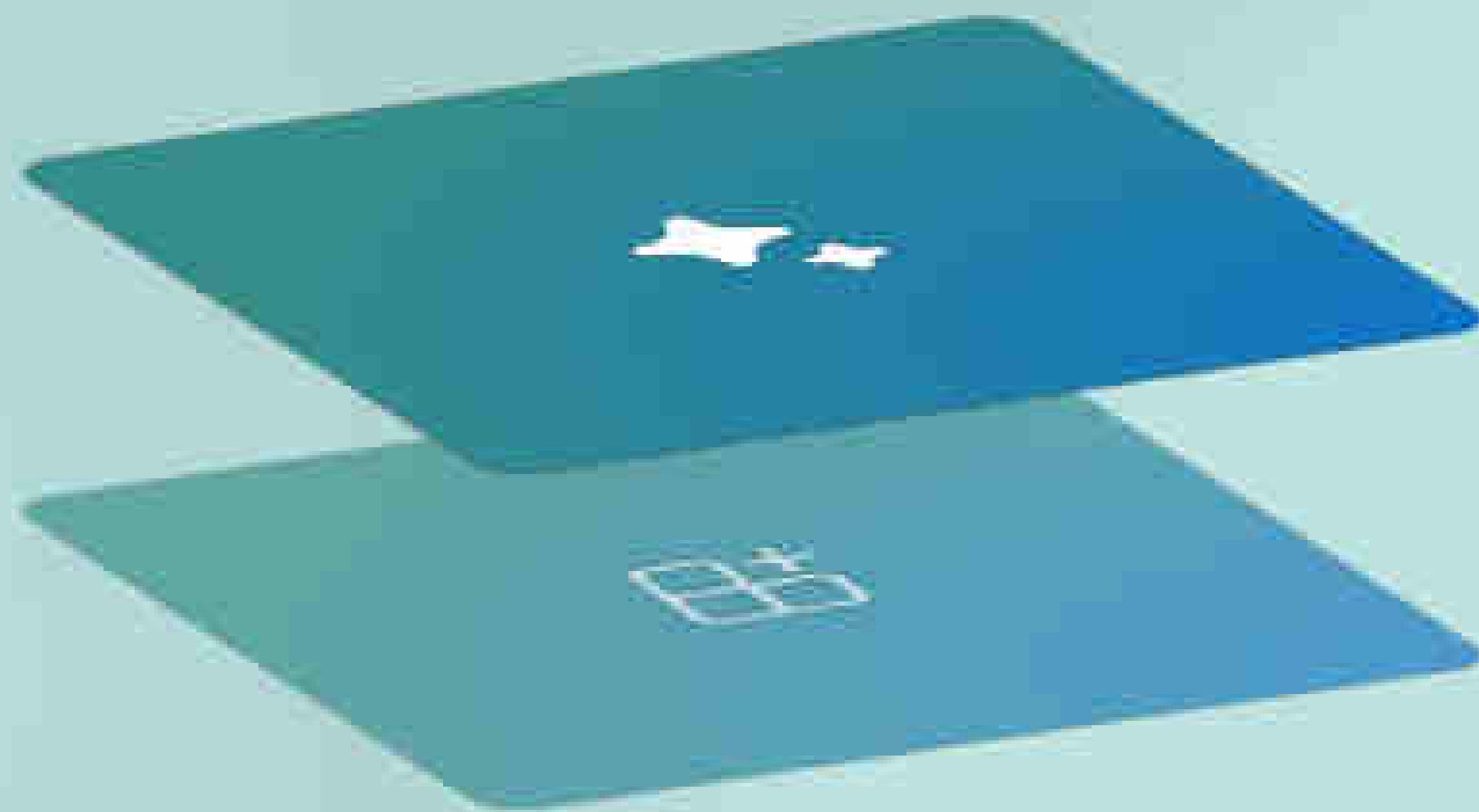
Ability to audit events and get
operational & application insights

Copilot agent management and controls summary

	End-Users	Makers	IT Catalog
Capabilities Available	Copilot conversation templates (knowledge + instructions)	External connections, triggers, autonomous agents	Full set of platform capabilities
Tools	Copilot Studio Lite	Copilot Studio	Azure AI Foundry
IT Controls			
Tool Controls	M365 Admin Center Copilot controls	M365 Admin Center & Power Platform environment controls	M365 Admin Center Copilot controls, Azure
Content Controls	Content permissions, Microsoft Purview, SharePoint Advanced Management		
Agent Management	Staged rollout, usage reports, inventory and lifecycle, metered consumption		

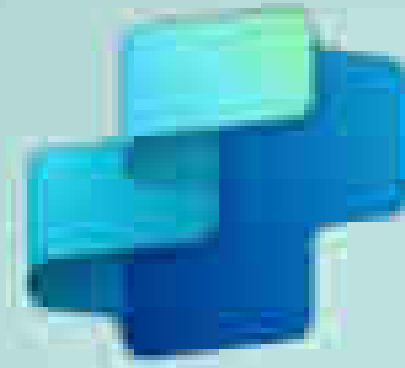
Microsoft AI Tour





Copilot

Copilot Studio



Copilot Studio

Autonomous agents



Sales
Qualification



Supplier
Communications



Account
Reconciliation



Time and
Expense

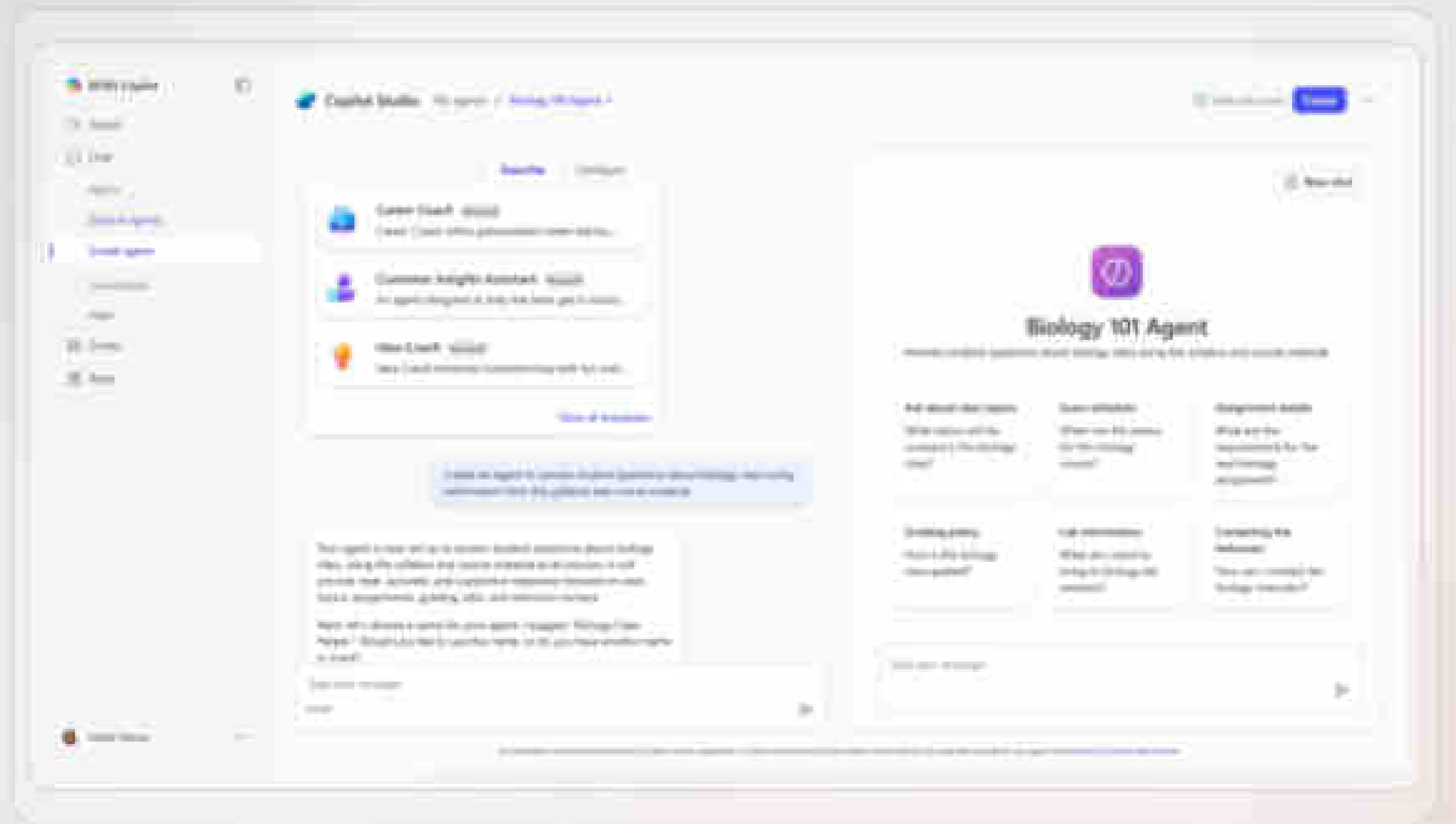
Third-party agents



aka.ms/ThirdPartyAgents

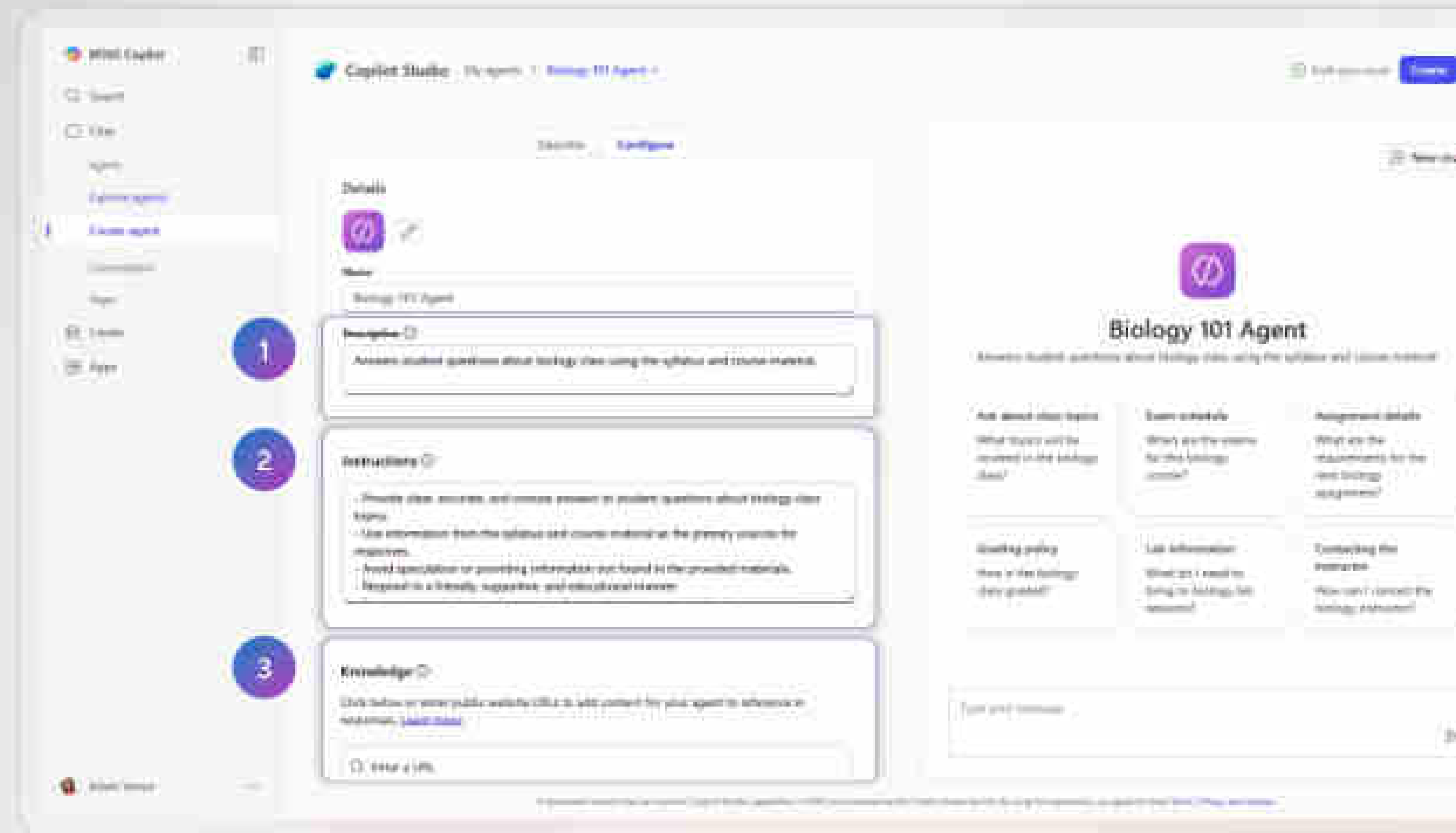
Build agents with Copilot Studio in Microsoft 365 Copilot

- Use a template, or start from scratch
- Describe what you want your agent to do using natural language



Build agents with Copilot Studio in Microsoft 365 Copilot

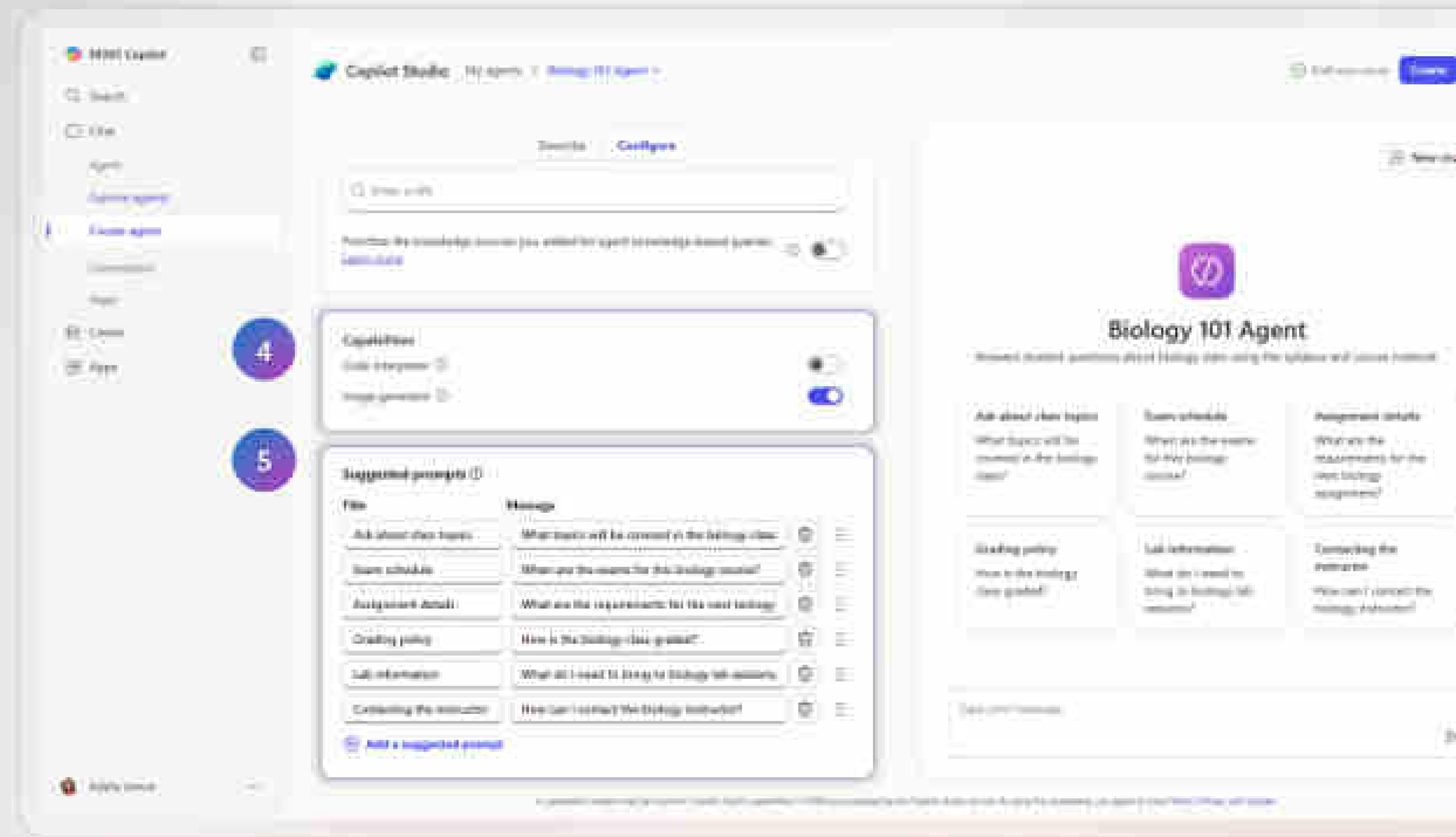
- 1 **Description:** update the description as needed so users can quickly see how the agent can assist them
- 2 **Instructions:** indicate what tasks the agent should perform and how it completes them
- 3 **Knowledge:** determine the knowledge sources the agent will access



Build agents with Copilot Studio in Microsoft 365 Copilot

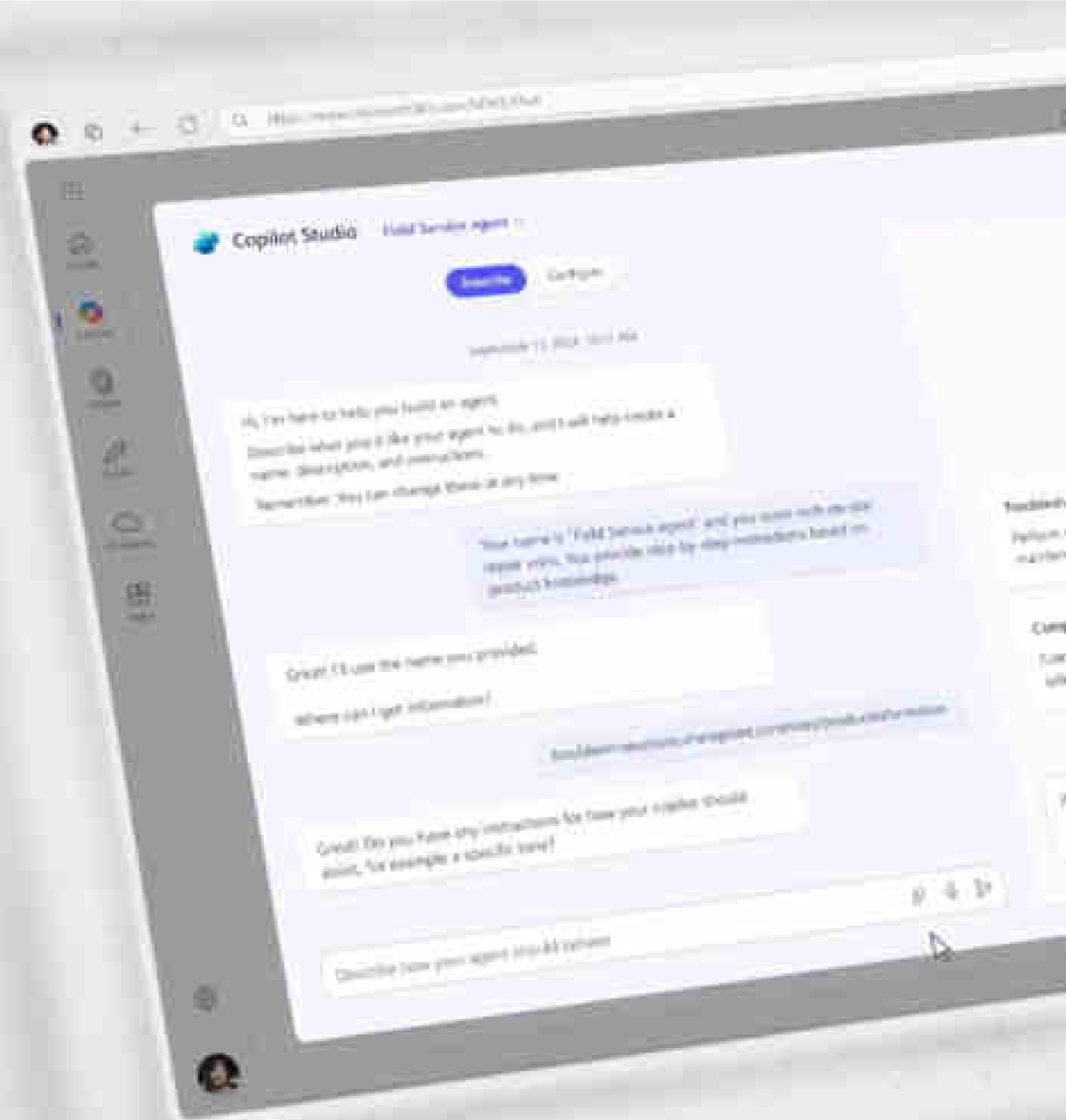
4 **Capabilities:** select if you'd like the agent to be able to interpret and respond with code, and if you would like it to generate images

5 **Suggested prompts:** provide prompt suggestions to help agent users get started



Microsoft 365 Copilot Chat

Agent builder in Copilot Chat



Agents in Microsoft 365

Microsoft 365 pre-built agents that are designed for work



Researcher

Advanced reasoning

Generally available



Analyst

Advanced reasoning

Generally available



Skills Agent

Frontier



Surveys Agent

Frontier



Facilitator

Generally available



Interpreter

Generally available



Agents in Channels

Public preview



Project Manager

Public preview



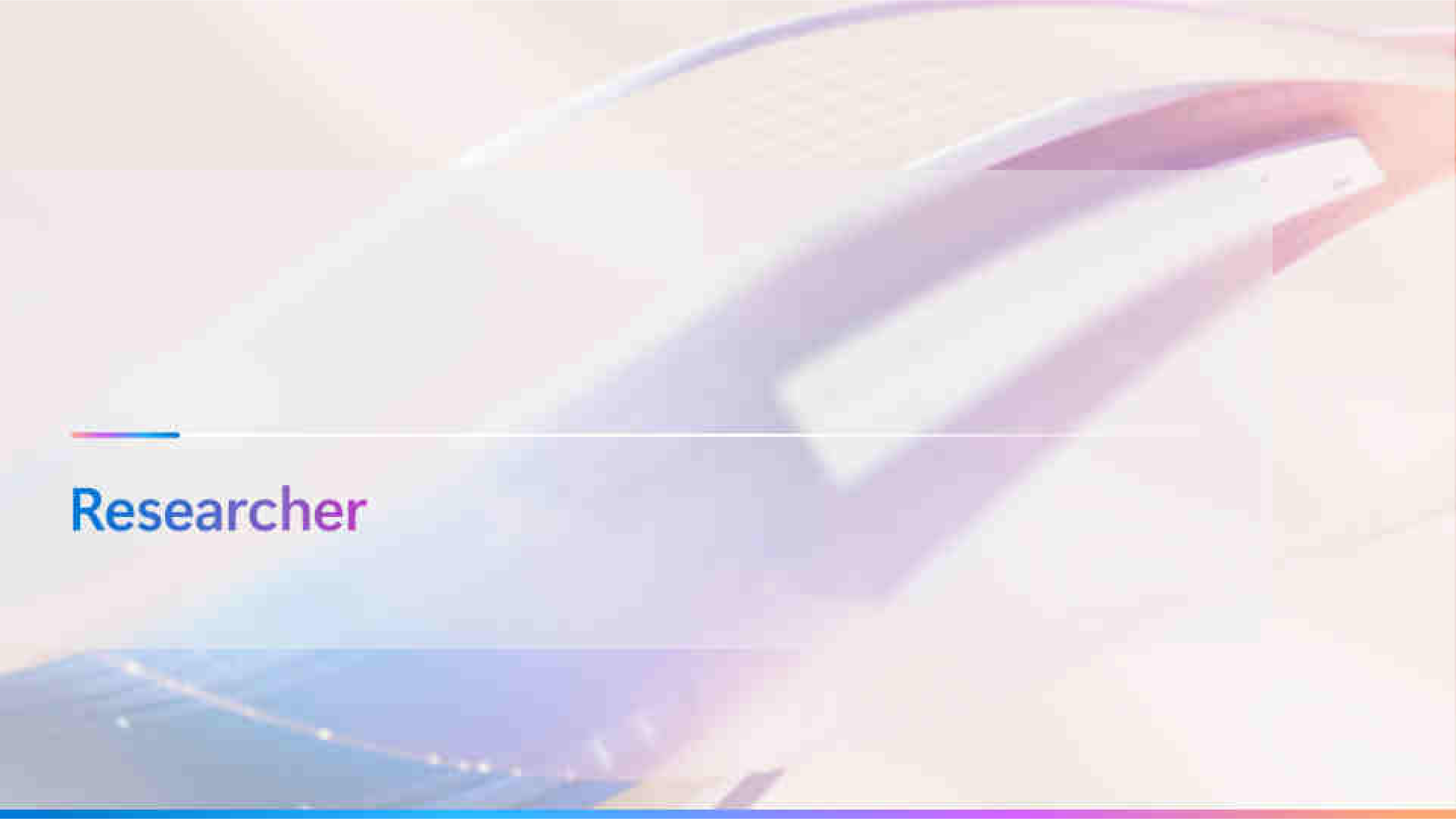
Agents in Communities

Public preview



Knowledge Agent

Private preview



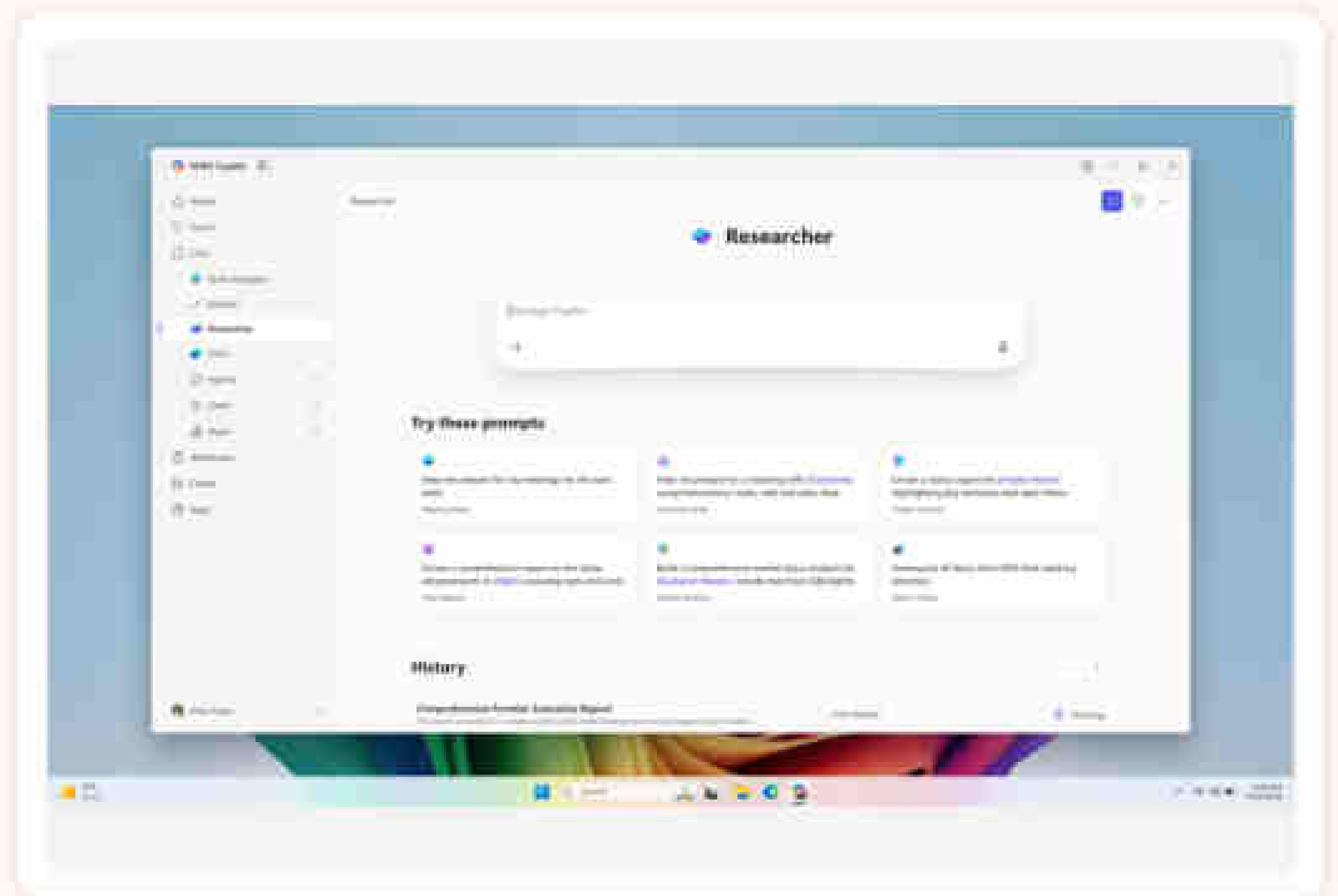
Researcher

Copilot Chat

Researcher

- **The Researcher agent** gives organizations the capability they'd expect from a highly paid strategist or researcher
- Combines the most advanced deep reasoning models with Copilot Chat's web- and work-grounding, as well as its agent ecosystem,
- **Provides** well-reasoned responses to complex prompts with the data that matters most.
- Gives users **a thought partner** that can perform advanced reasoning grounded in their unique context
- Gives organizations **on-demand access** to the types of work they typically expect from highly paid employees

Generally available



Researcher Demo

Where can you use Researcher

- Researcher is accessible in the Microsoft 365 Copilot app on the on the left rail under 'agents'.

Turning on Researcher

- Researcher can be accessed via the Microsoft 365 Copilot app.
- Customers can also access Researcher by @mentioning the agent in Copilot Chat.

How to use Researcher

- Once you enter a prompt, Researcher will ask clarifying questions and uses your responses to move forward with the task.
- You'll see Researcher's chain of thought reasoning and sources.
- Researcher will share a thorough response and output based on your prompt that you can edit and collaborate with your team on in Pages.





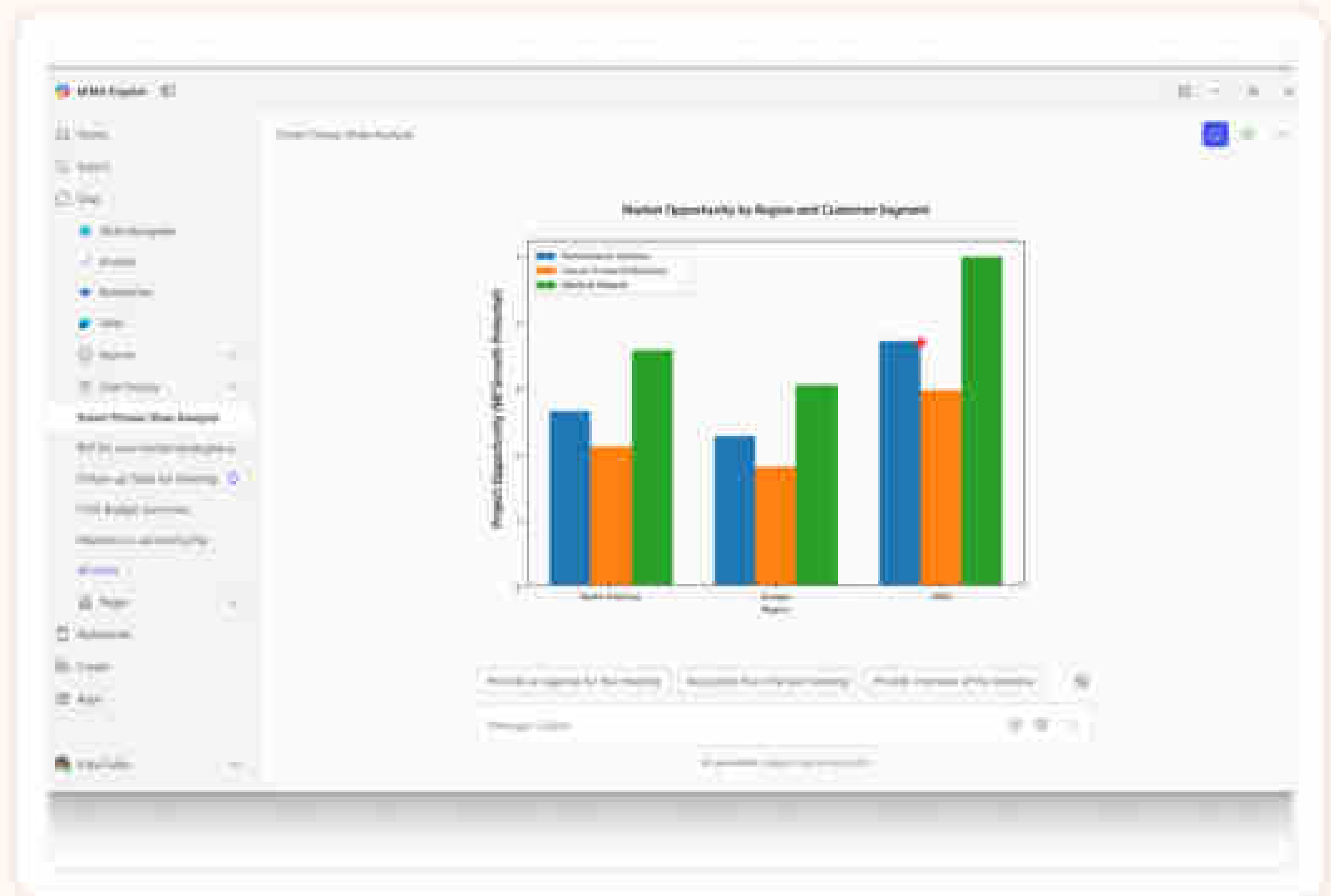
Analyst

Copilot Chat

Analyst

- **Analyst** thinks like a skilled data scientist, so you can **go from raw data to insights in minutes**.
- Built on OpenAI's o3-mini reasoning model and optimized to do advanced data analysis at work
- Analyst uses chain-of-thought reasoning to progress through problems iteratively, to refine its reasoning and provide a high-quality answer
- Runs Python to tackle your most complex data queries—you can view the code it's running in real time to check its work

Generally available



Analyst Demo

Where can you use Analyst

- Analyst is accessible as an agent in Copilot Chat in the Microsoft 365 Copilot app, Teams, and Outlook.

Turning on Analyst

- The agent will appear in the Agent Store under 'Built by Microsoft' located within the 'All agents' and 'Get agents' landing page.
- For users with a Microsoft 365 Copilot license, Researcher and Analyst agents will be pre-pinned for all eligible users.

How to use Analyst

- Find the file(s) with the raw data you need help analyzing and add it to your prompt in Copilot Chat, either by uploading directly or selecting from your M365 files.
- Analyst currently supports up to 5 files at once across multiple formats including documents (Word, PPT, PDF) and datasets (Excel, CSV, JSON).
- Ask Analyst to provide the insights you're looking for, including specifying the type of visualization or graph.
- Analyst will understand the data, construct a plan, and execute Python code to reason over your prompt.
- This process may take a few minutes and you can follow along with chain-of-thought reasoning to check its work.





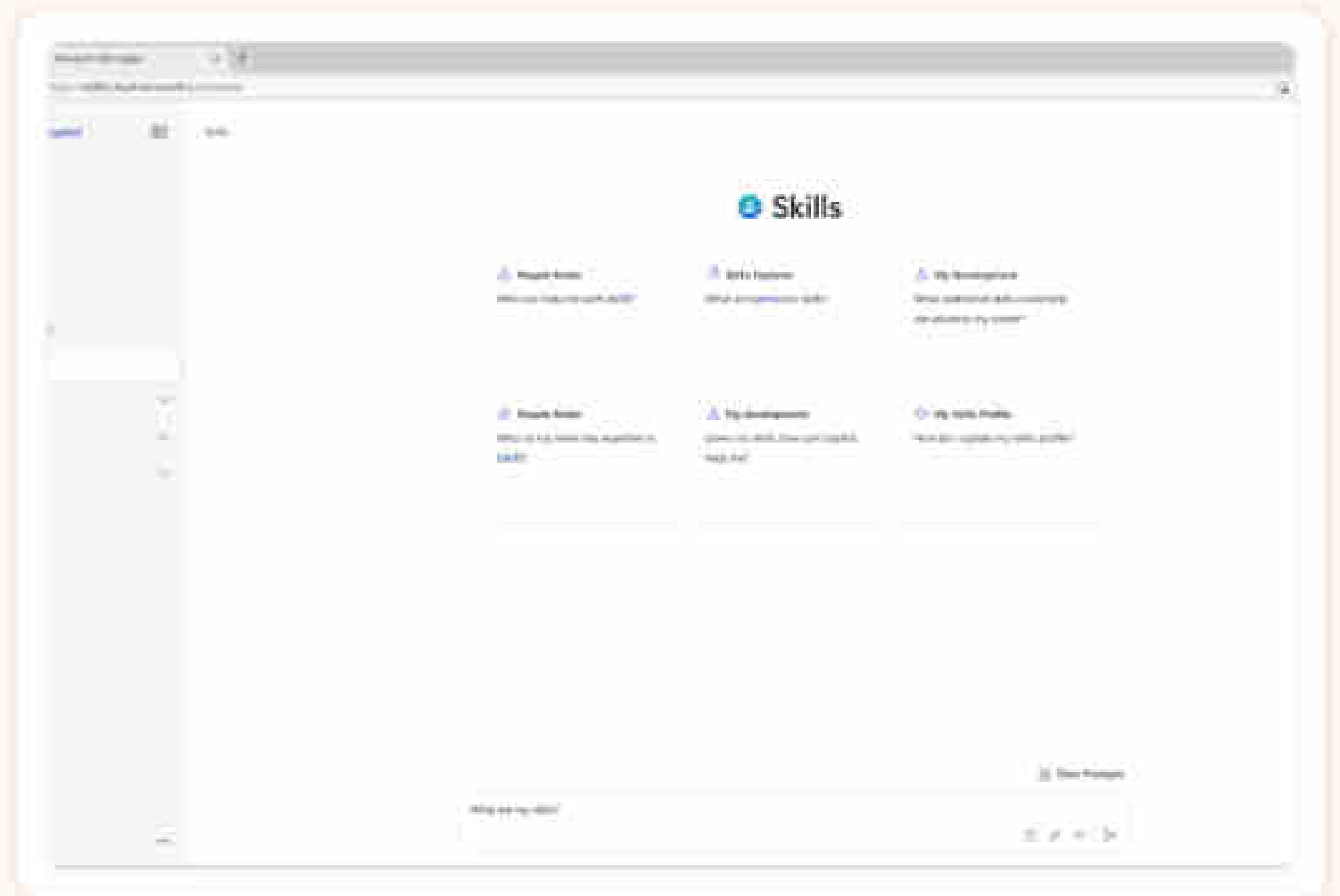
Skills

Copilot Chat

Skills agent

- Powered by People Skills – an **intelligent service** in Microsoft 365 Copilot that infers individual's skillsets derived from user activity such as meetings, documents, chat, search, and other signals
- Enables employees to easily find people with specific skills in the organization, visualize colleague's skillsets, see their own skill profiles, and identify opportunities for skill growth.
- **Inform strategic workforce** decisions with an up-to-date view of skills landscape by department, region, or role.

Available in Frontier



Skills Demo

Where can you use Skills agent

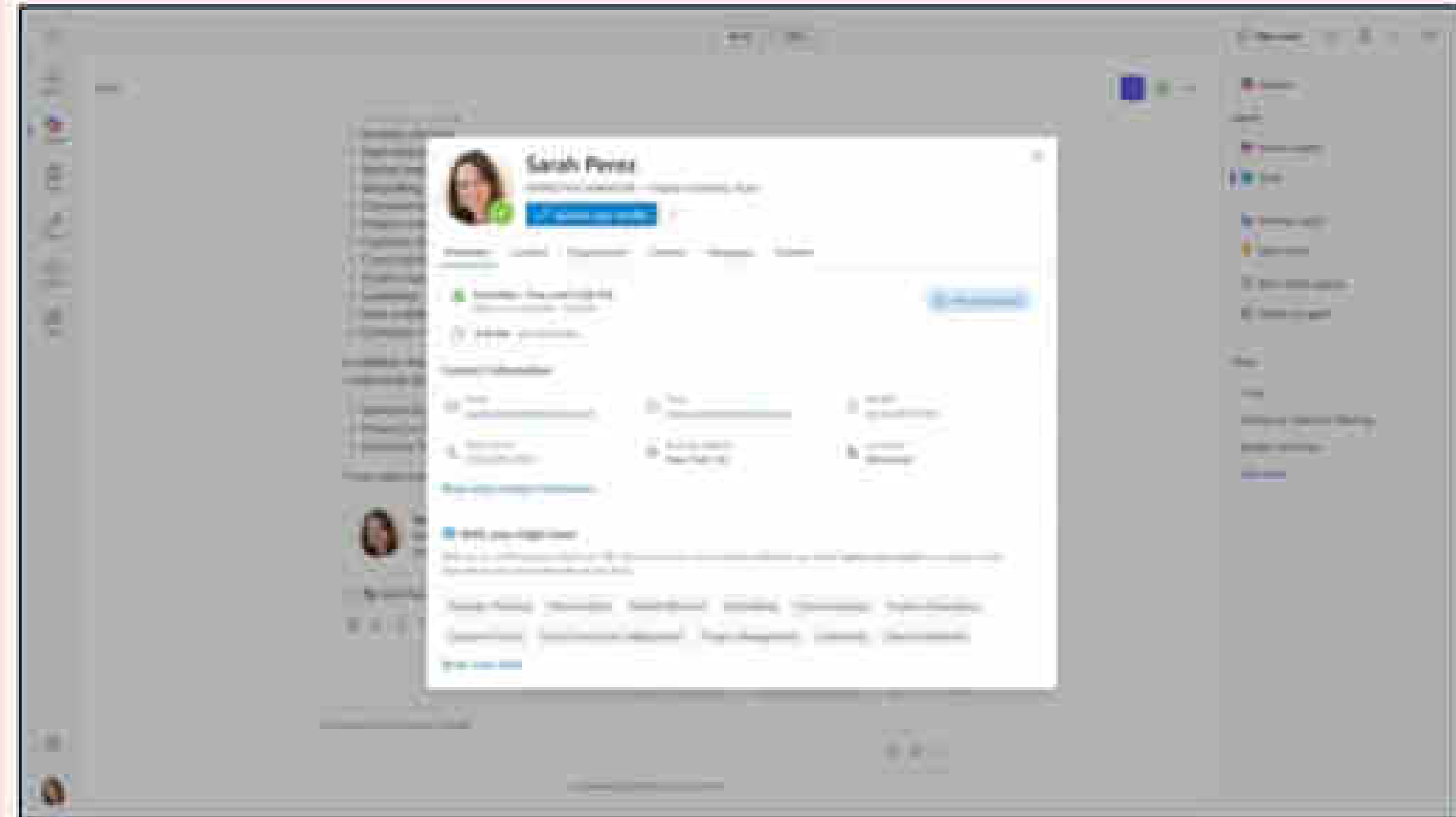
- Skills agent is accessible in Copilot Chat

Turning on Skills agent

- Skills agent is accessible via Copilot Chat via the right-hand side panel or by @mentioning Skills
- To access the agent in Frontier, users will need to install and pin Skills Agent from the Agent Store

Skills capabilities:

- See your skills and quickly access your profile card to confirm AI-inferred skills
- Easily locate colleagues with specific skills within the organization
- Identify opportunities for skill growth
- For leaders, facilitate project assignments based on skill distributions





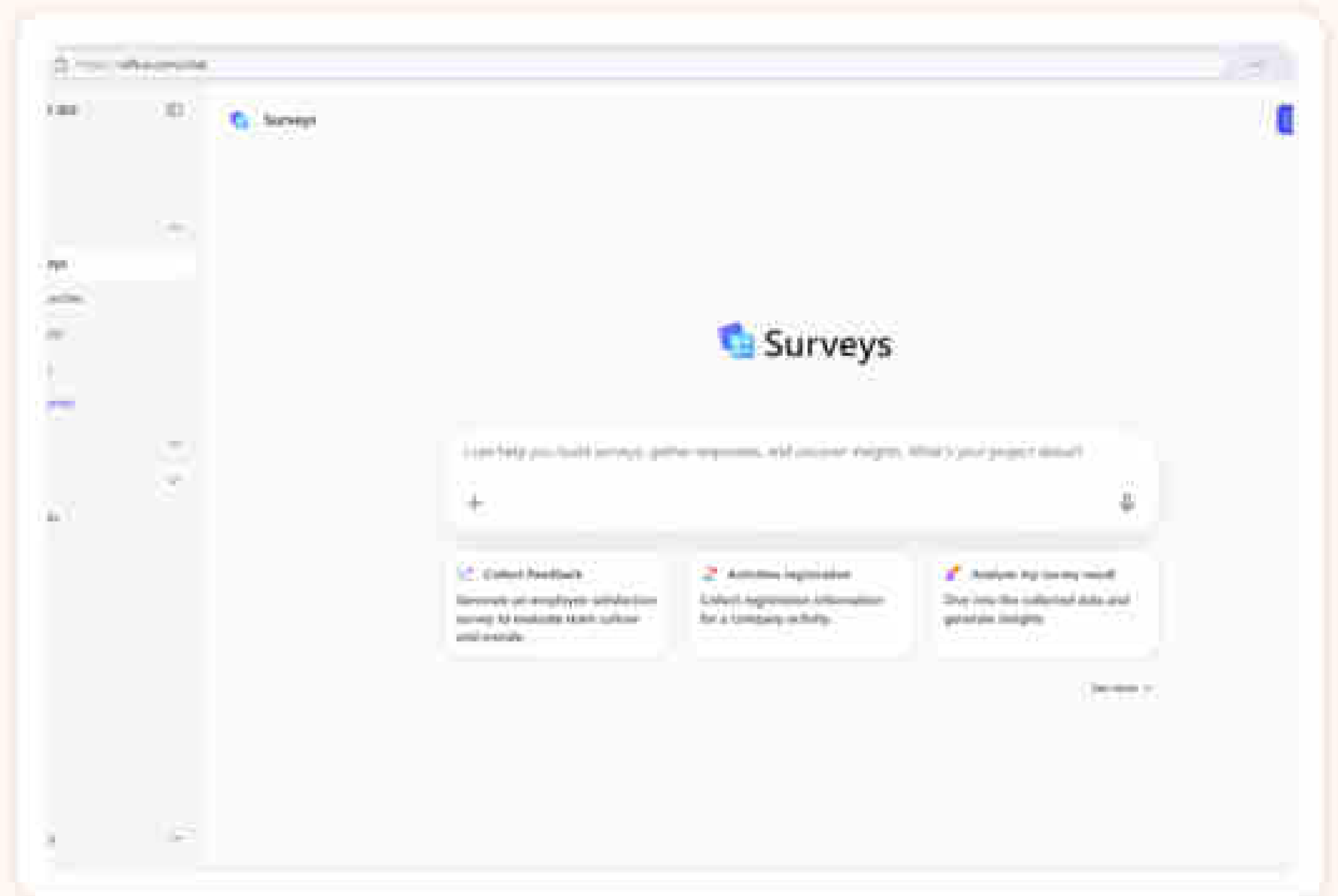
Surveys

Copilot Chat

Surveys Agent

- Surveys Agent is your personal survey expert, whether you're gathering feedback from a training session, measuring employee satisfaction, or running customer research.
- Draft and refine surveys tailored to your goals and drive meaningful results.
- Launch your survey with a clear plan and timeline, send invitations, and reminders to boost response rates.
- Track progress and analyze results - all through a simple chat conversation.

Available in Frontier





Facilitator

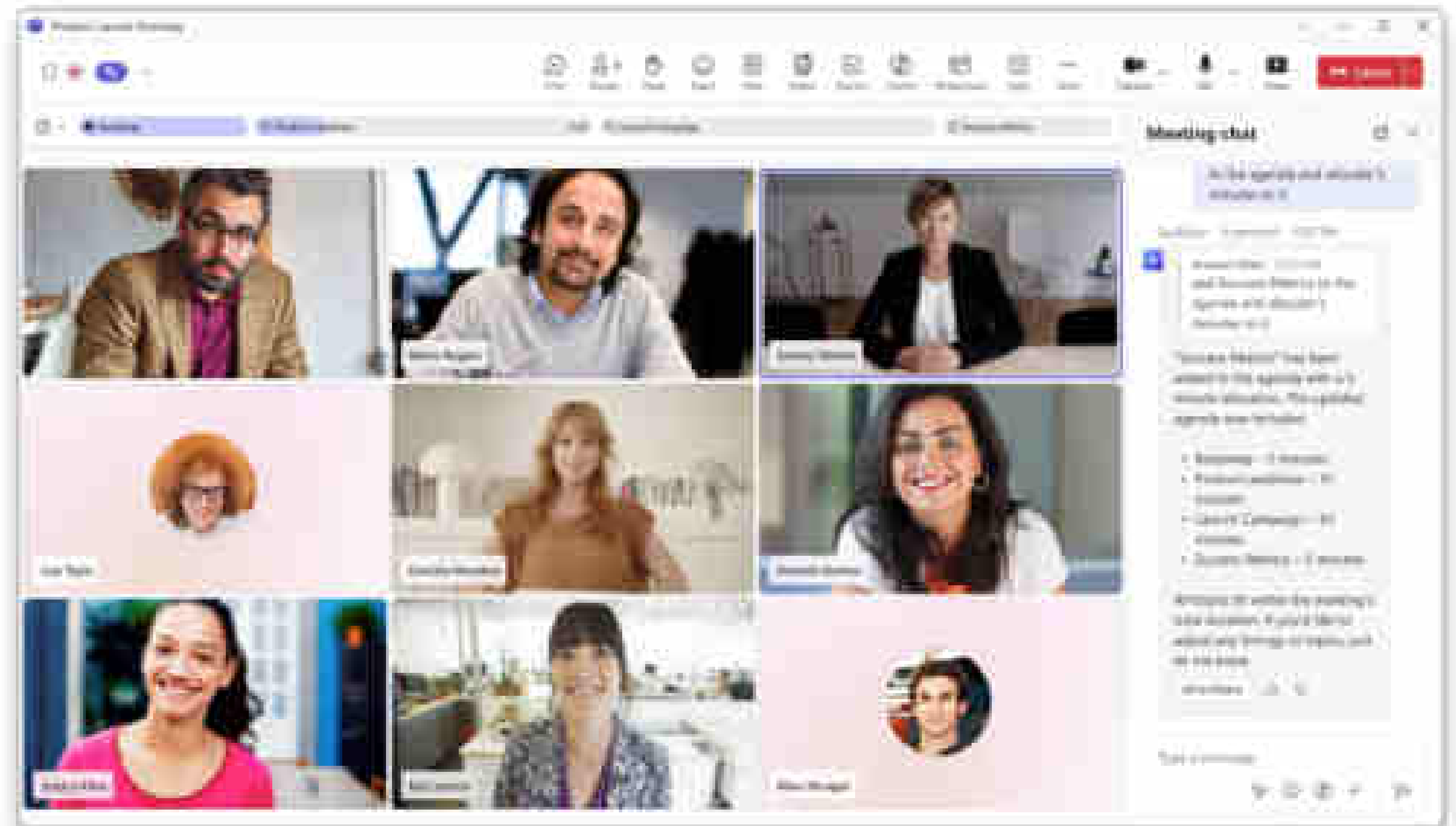
Teams meetings

Facilitator

Works alongside you and your team

- **Boost efficiency:** Agent helps share agendas, keep discussions on track with visual timelines and reminders, and ensures effective time management for each topic.
- **Enhance collaboration:** Real-time, editable notes and instant answers ensure everyone's input is captured and key questions are addressed.
- **Streamline follow-up:** Automatically tracks and assigns tasks, manages action items in Planner, and quickly drafts needed documents for seamless next steps (public preview).
- **Capture every conversation:** Supports Teams Rooms and ad-hoc discussions, capturing key points and decisions on any device for a complete meeting record.

Generally Available



Facilitator Demo

Where can you use Facilitator

- Facilitator works within Teams meetings to enable more effective collaboration.

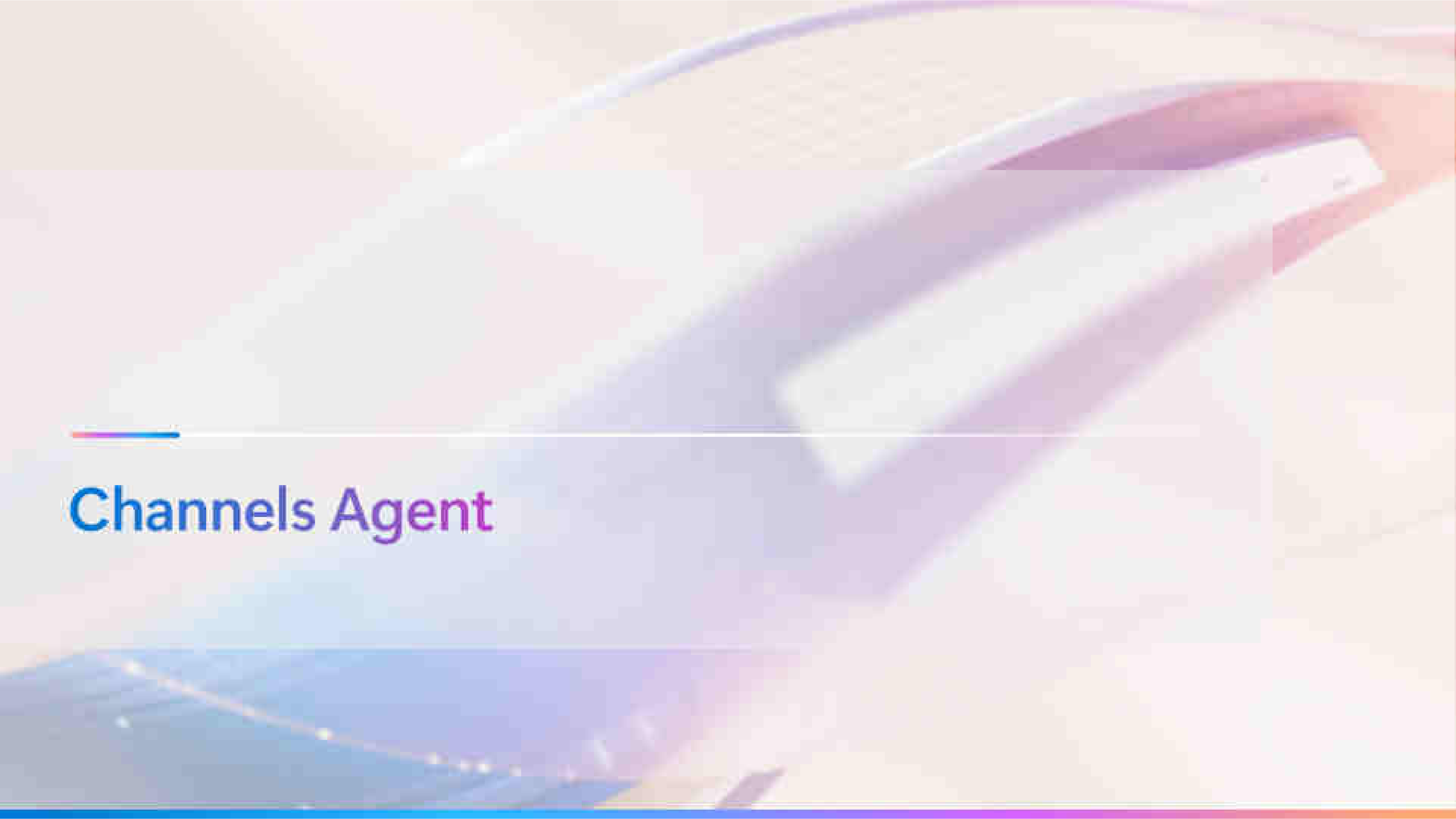
Turning on Facilitator

- When scheduling the meeting in Teams turn the Facilitator toggle on.
- During the meeting in the 'More' menu select "Turn on Facilitator."

Engagement

- The agent organizes agendas, keeps meetings on track, captures notes and decisions, answers questions in real time, manages action items, and can even draft documents for you.
- Users can interact directly by mentioning the agent in chat, such as "@Facilitator add this topic to agenda..."





Channels Agent

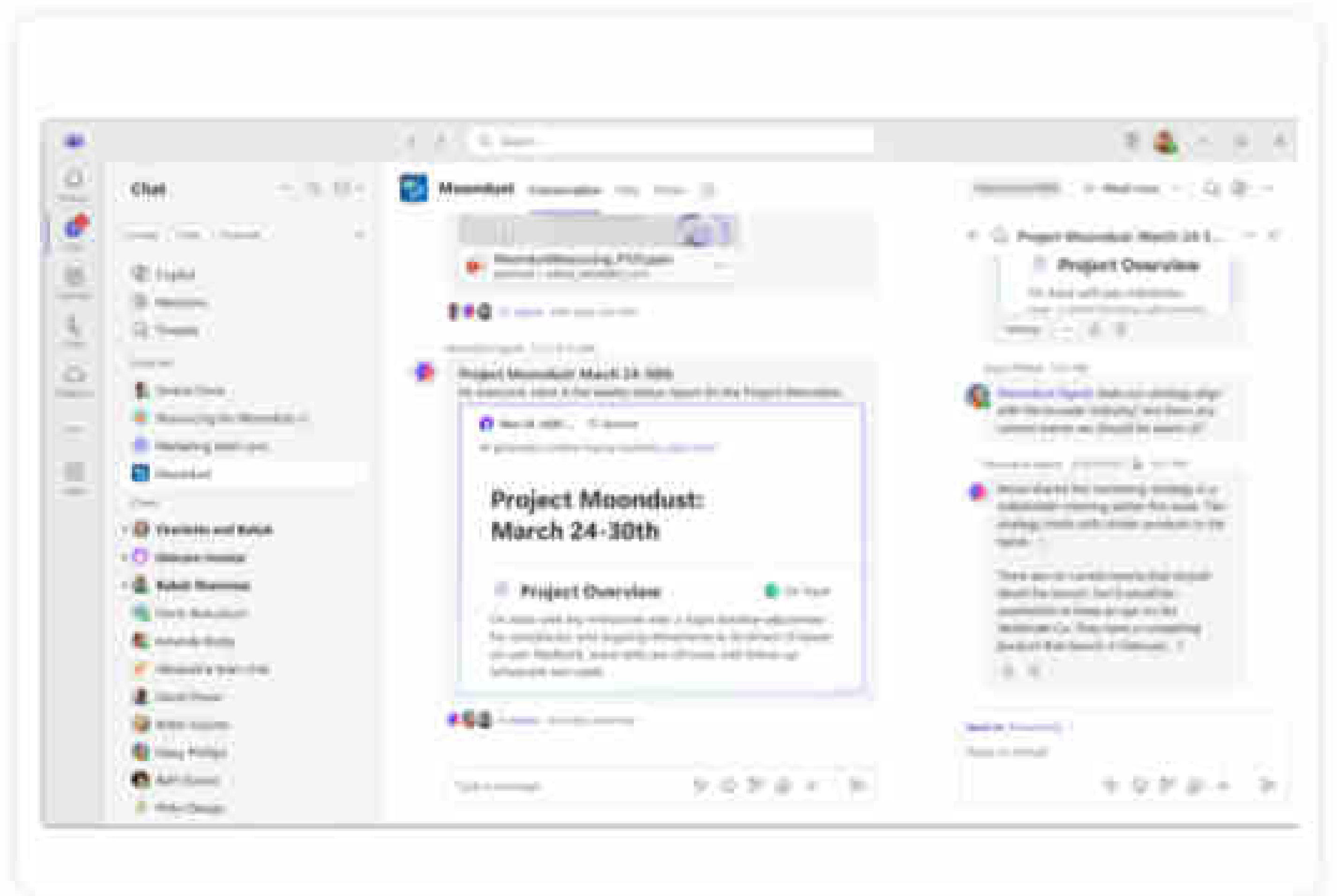
Teams channels

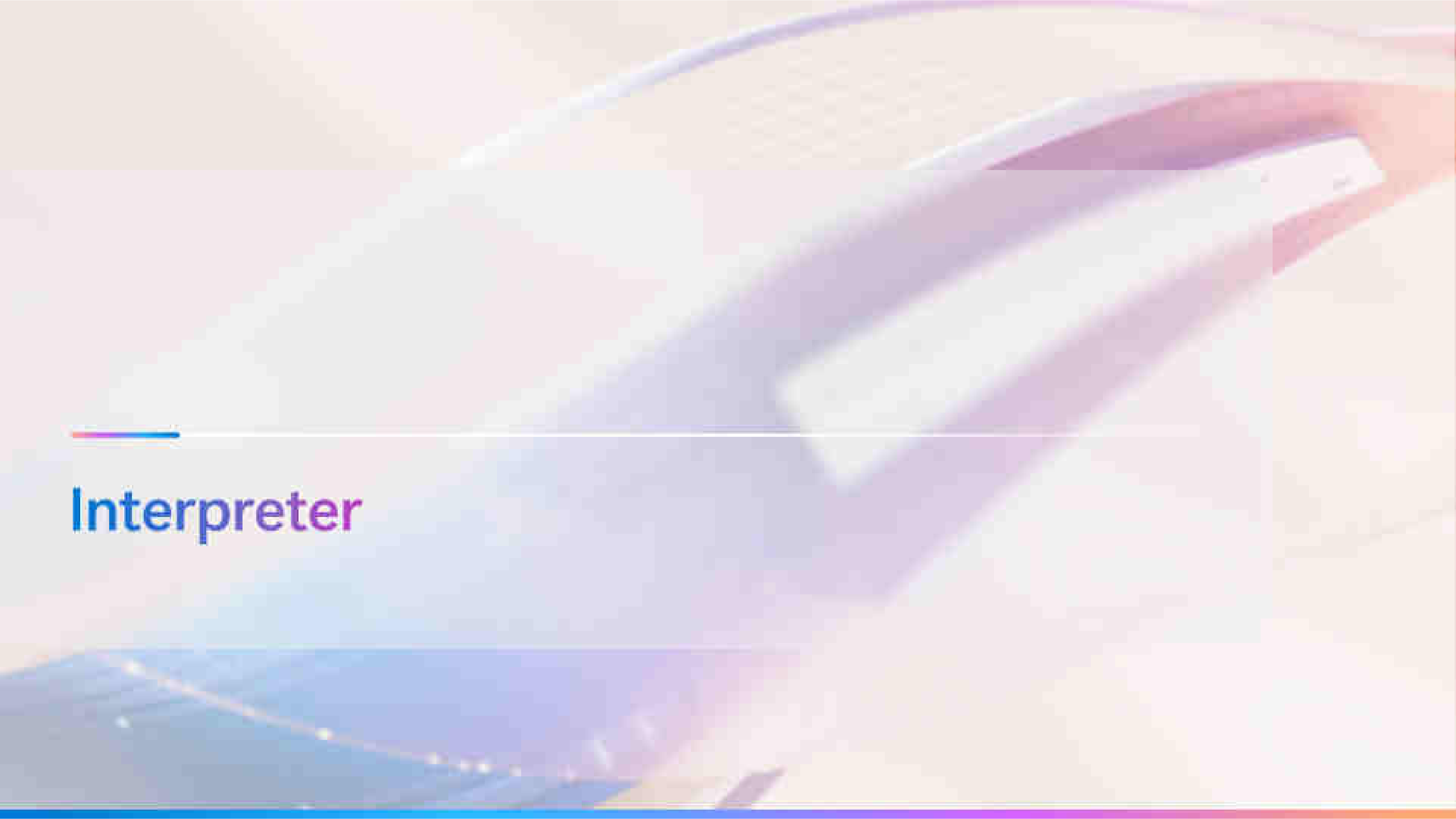
Agents in channels

An AI teammate for every channel

- **A domain expert:** the agent in the channel is grounded in the context of the channel's conversations, files, meetings and plans.
- **Providing answers:** get help summarizing information and getting questions answered like "What's the latest on our budget?". Or even trigger a web search for additional insights.
- **Status reporting:** the agent proactively pulls project's updates into a status report. You can edit it and publish to the channel.
- **Planner integration:** Assign a task to a coworker using the agent. It creates a plan in Planner and helps track status.

Available now in public preview





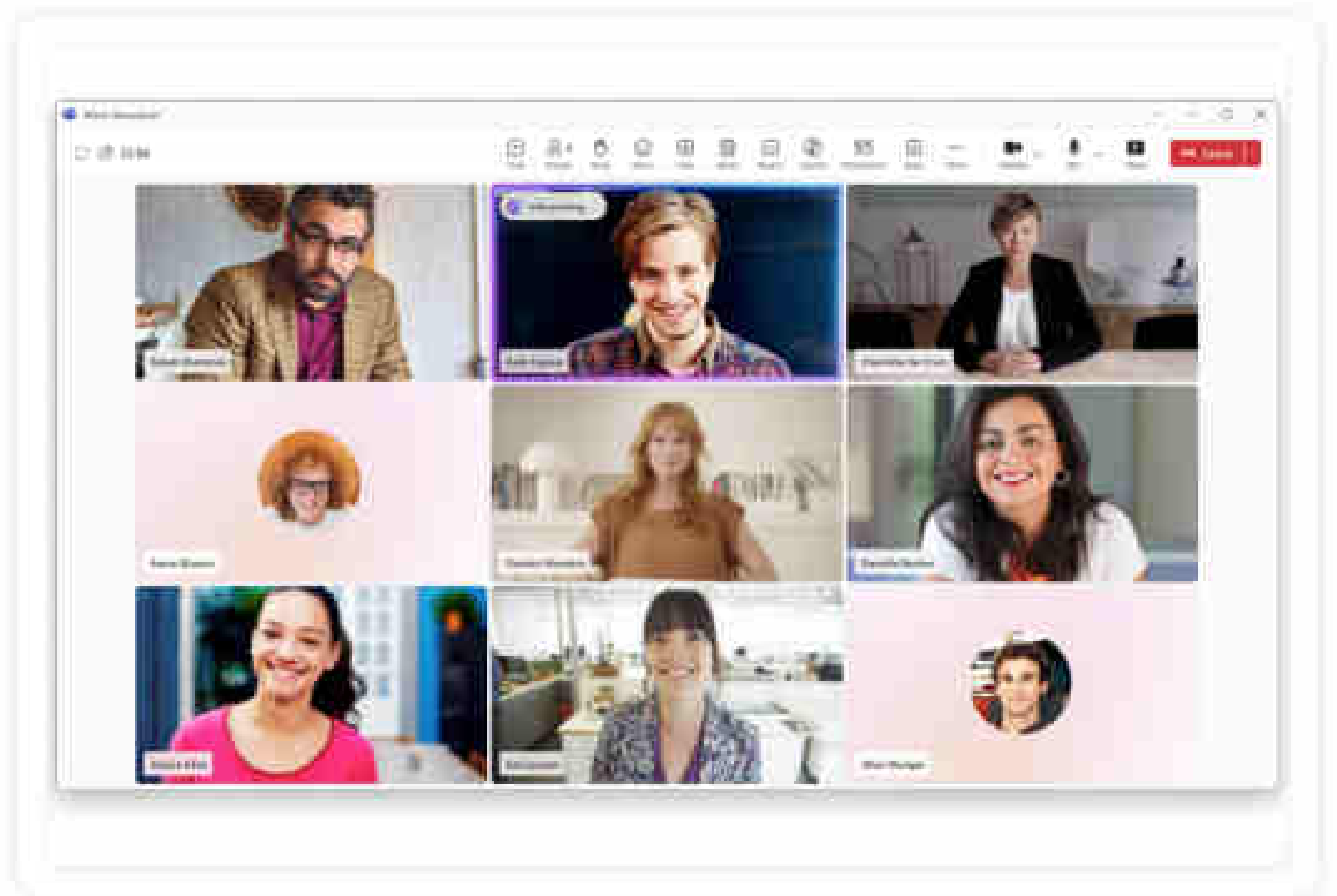
Interpreter

Teams meetings

Interpreter

- Enables real-time **speech-to-speech** interpretation in Teams meetings so each participant can speak and listen in the language of their choice
- Supports **nine** languages for interpretation

Generally Available



Interpreter Demo

Where can you use Interpreter

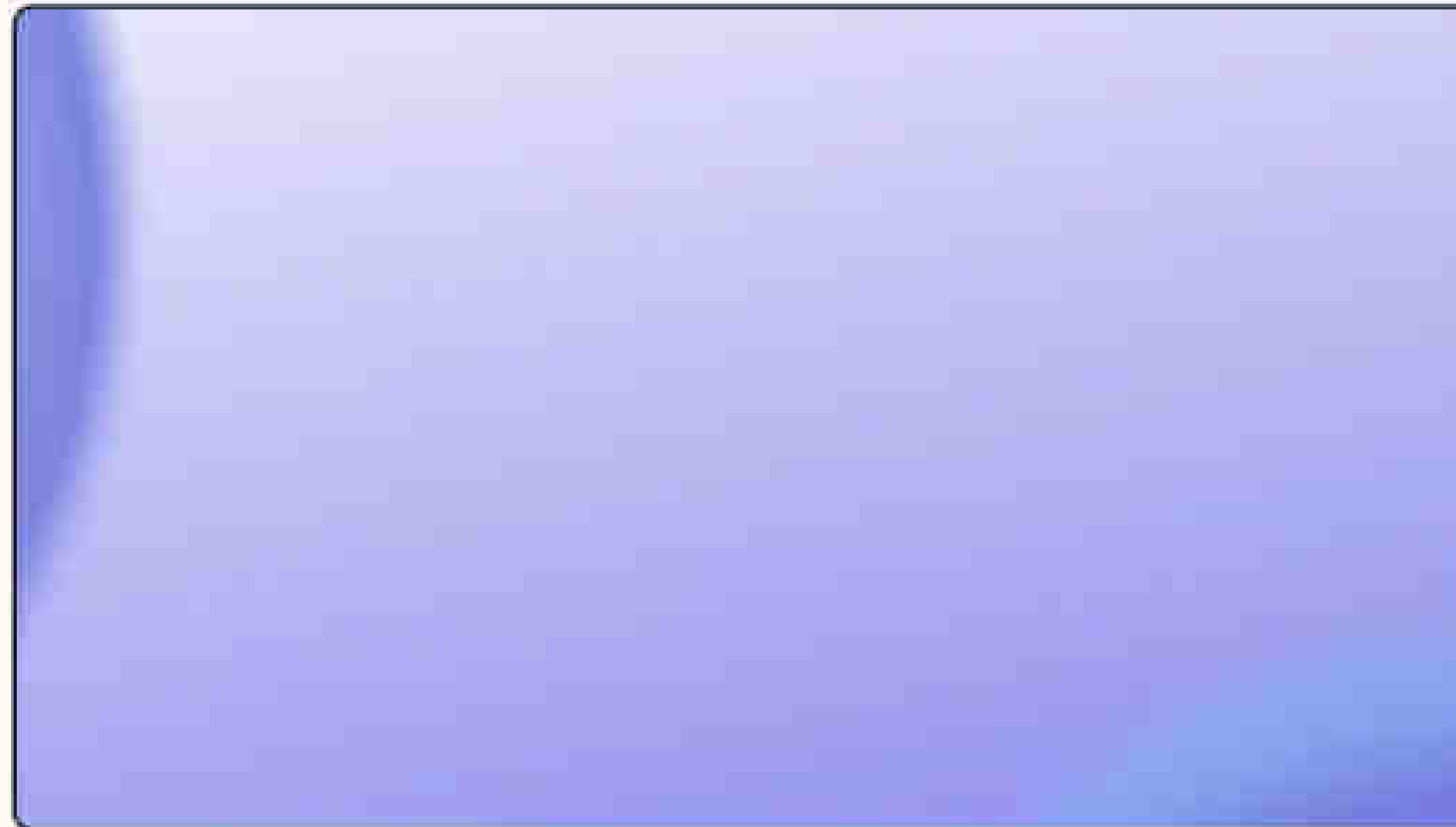
- Available during scheduled or channels Teams meetings.
- Use Interpreter during meetings that are more structured, with one person speaking at a time for longer durations.

Turning on Interpreter

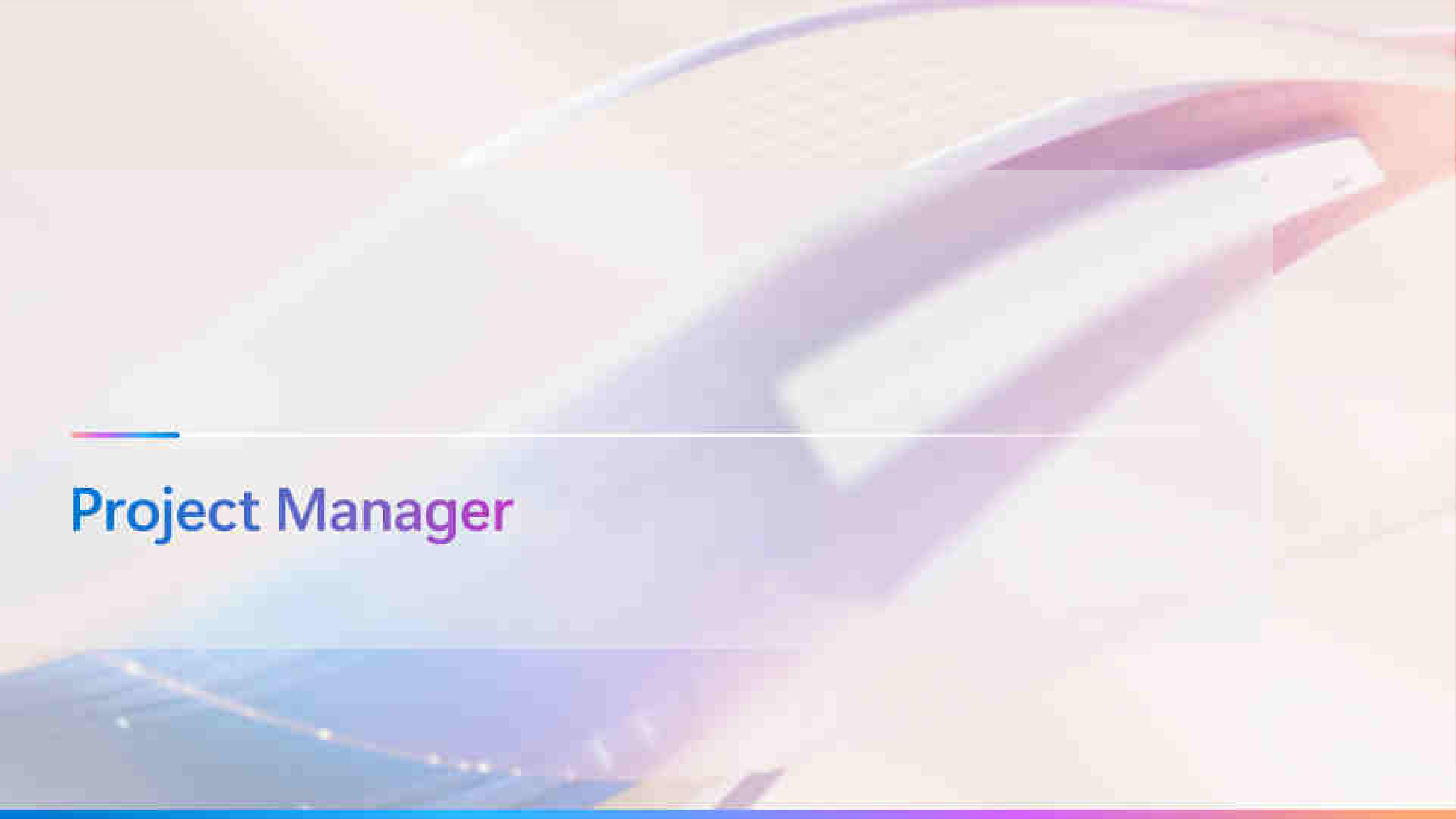
- Users can turn on Interpreter from the meeting options settings.
- Interpreter supports **9 languages**: English, Japanese, French, Spanish, Portuguese, Mandarin, Italian, German, Korean.

Settings

- Set your preferred language to listen to the meeting in.
- Choose to simulate your voice or use a preset voice option.
- Adjust volume settings as needed to balance between the original and interpreted audio.



Support for calls (VoIP, PSTN), town halls, or Teams Rooms is not currently available



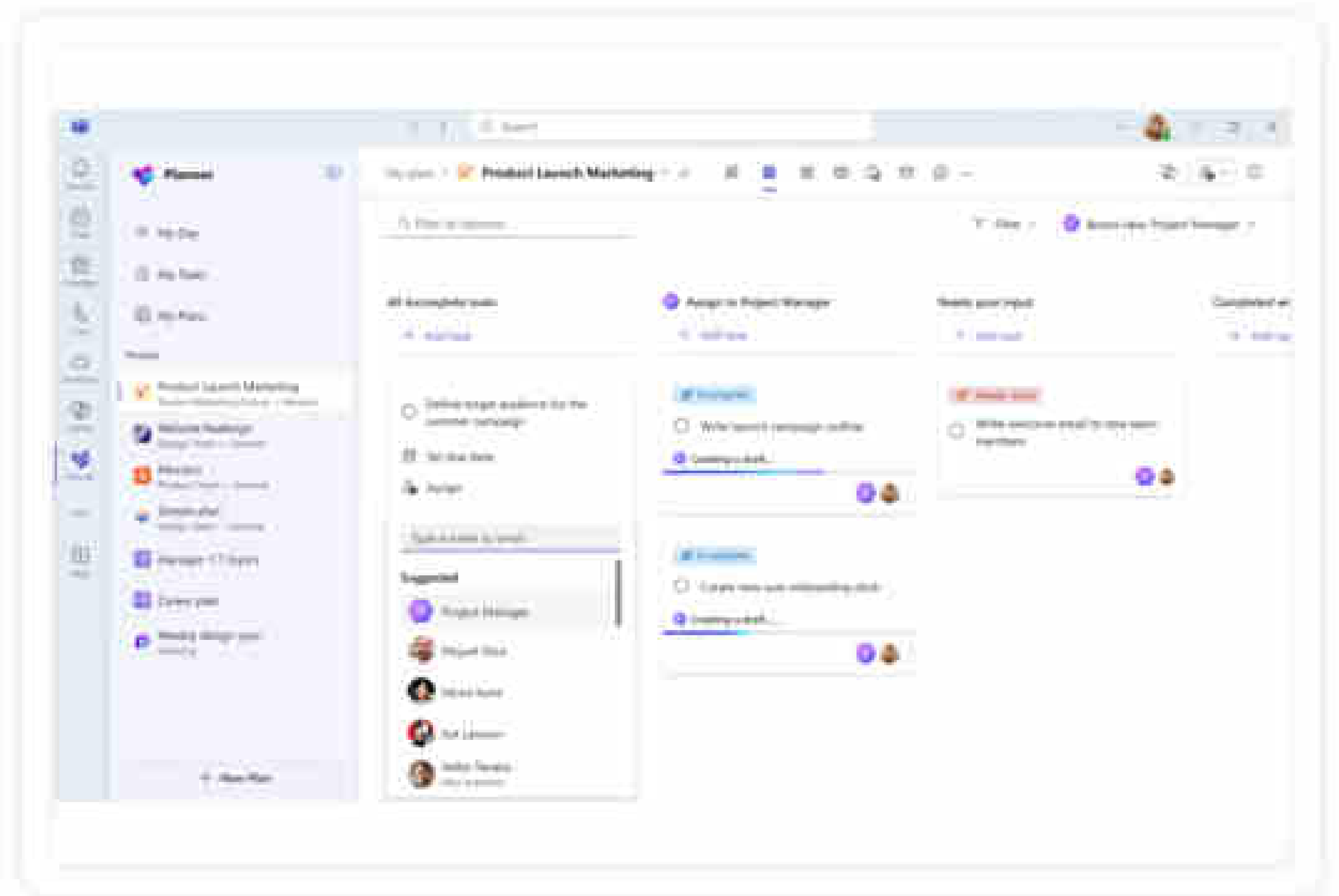
Project Manager

Planner

Project Manager

- **Create** new plans by inputting goals and generating tasks
- Assign tasks to the agent to complete with **progress tracking**
- Generate **status reports** for any project

Available in public preview



Project Manager Demo

Where can you use Project Manager

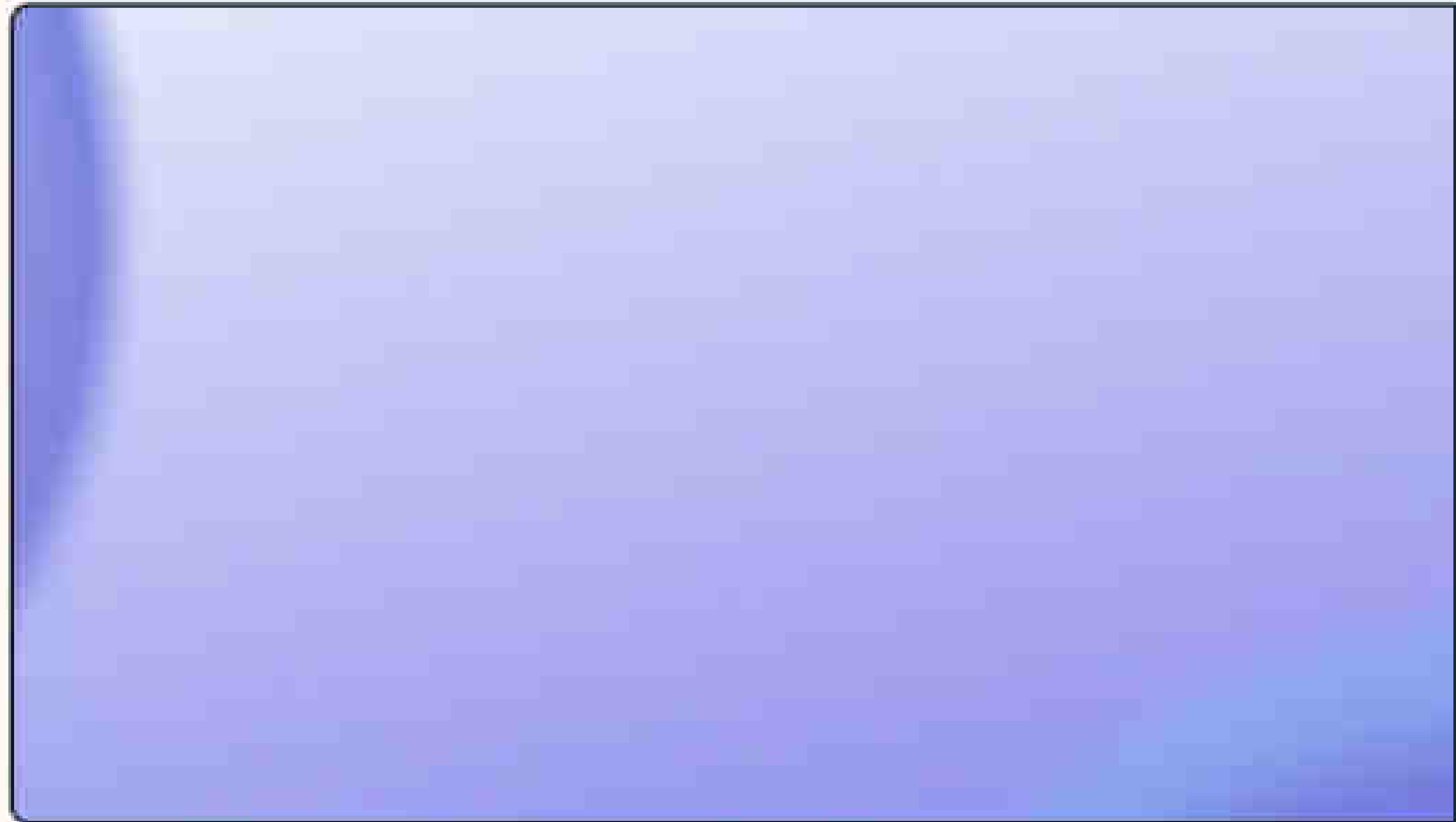
- Available within Microsoft Planner in Teams

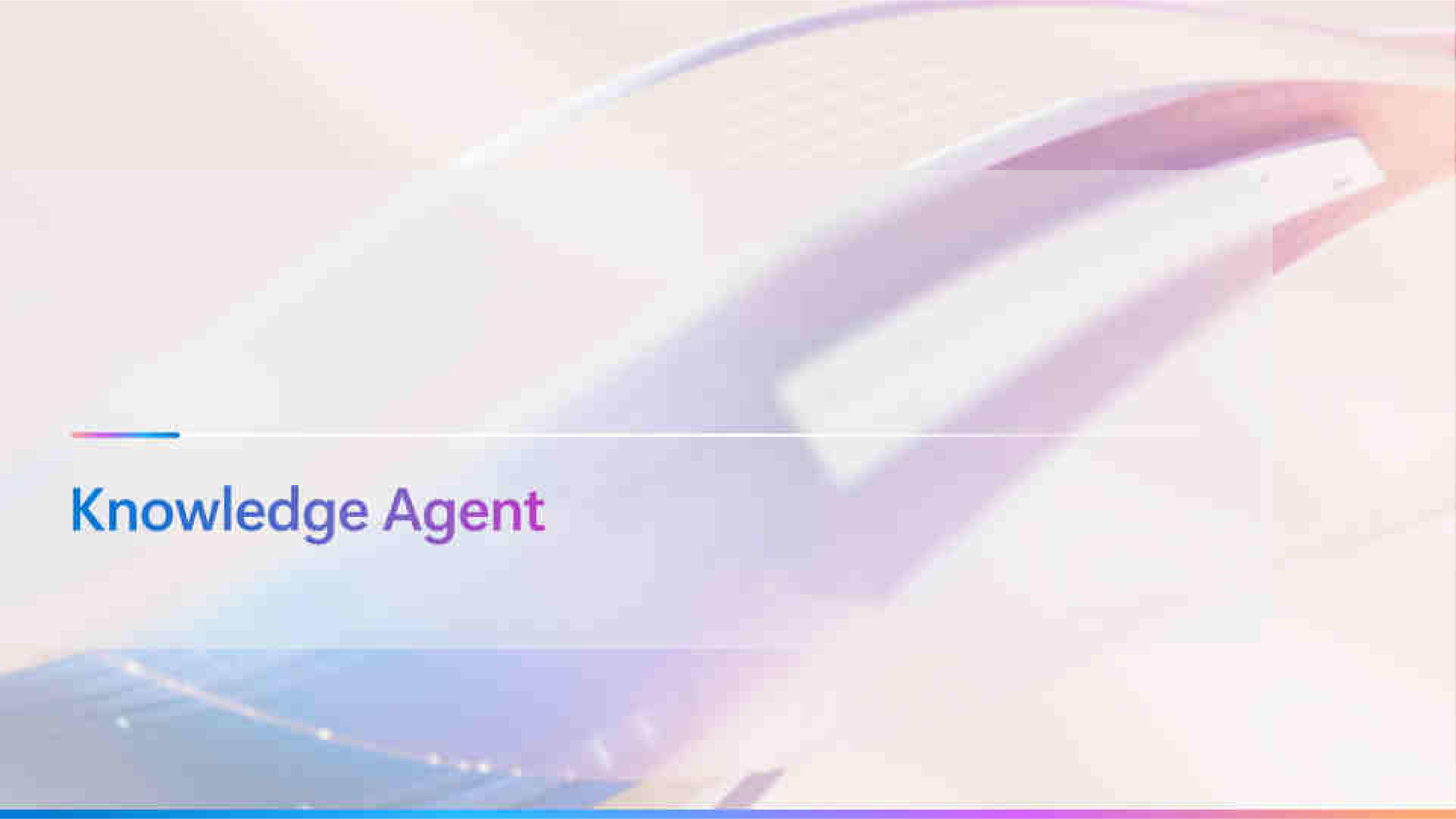
Planning with Project Manager

- When creating a new plan, select "+ New plan" at the bottom left of the page. From there, select "Plan with Project Manager" or start from one of the Project Manager agent templates.

Agent capabilities

- Tracks progress of projects, and provides updates
- Sends notifications and reminders to the team
- Attempts any task it is assigned including generating document drafts
- Creates status reports for the team and stakeholders





Knowledge Agent

SharePoint

Knowledge Agent

AI-ready content starts with SharePoint – your intelligent content curator

- **Improve AI responses:** Make every Copilot and agent response smarter with structured, enriched, and context-aware SharePoint content. The agent automatically tags SharePoint files and enhances metadata.
- **Drive business processes:** Streamline workflows and automate tasks at scale using natural language. Tasks in SharePoint that once took teams hours and technical expertise, now just take moments with Knowledge Agent.
- **Keep content fresh:** Proactively monitor and improve content quality across your intranet. The agent identifies content gaps, fixes broken links, and acts as a co-author with site layout suggestions.

Available in private preview



Knowledge Agent Demo

Where can you use Knowledge Agent

- Available within Microsoft SharePoint

Turning on Knowledge Agent

- Access Knowledge Agent via the floating action button in the lower right corner across SharePoint surfaces. This context-aware menu suggests intelligent actions based on the content you're working with.

Agent capabilities

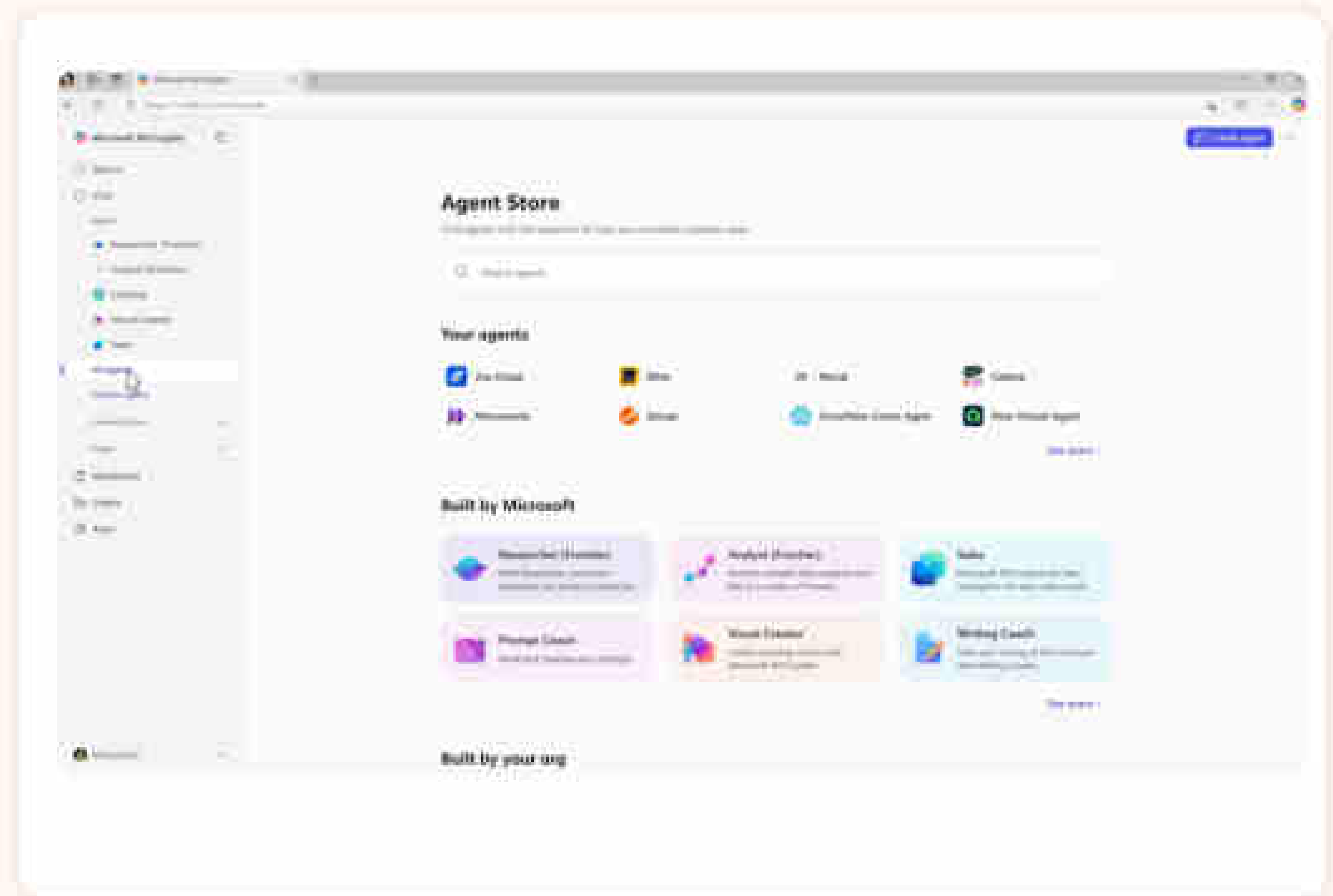
- Automatically tags files and enhance metadata
- Identifies content gaps, fix broken links, retire outdated pages, and recommend updates
- Acts a co-author to help creators build engaging, well-structured pages
- Answers questions about site content, and get instant, grounded answers using natural language



Easily discover agents in the Agent Store

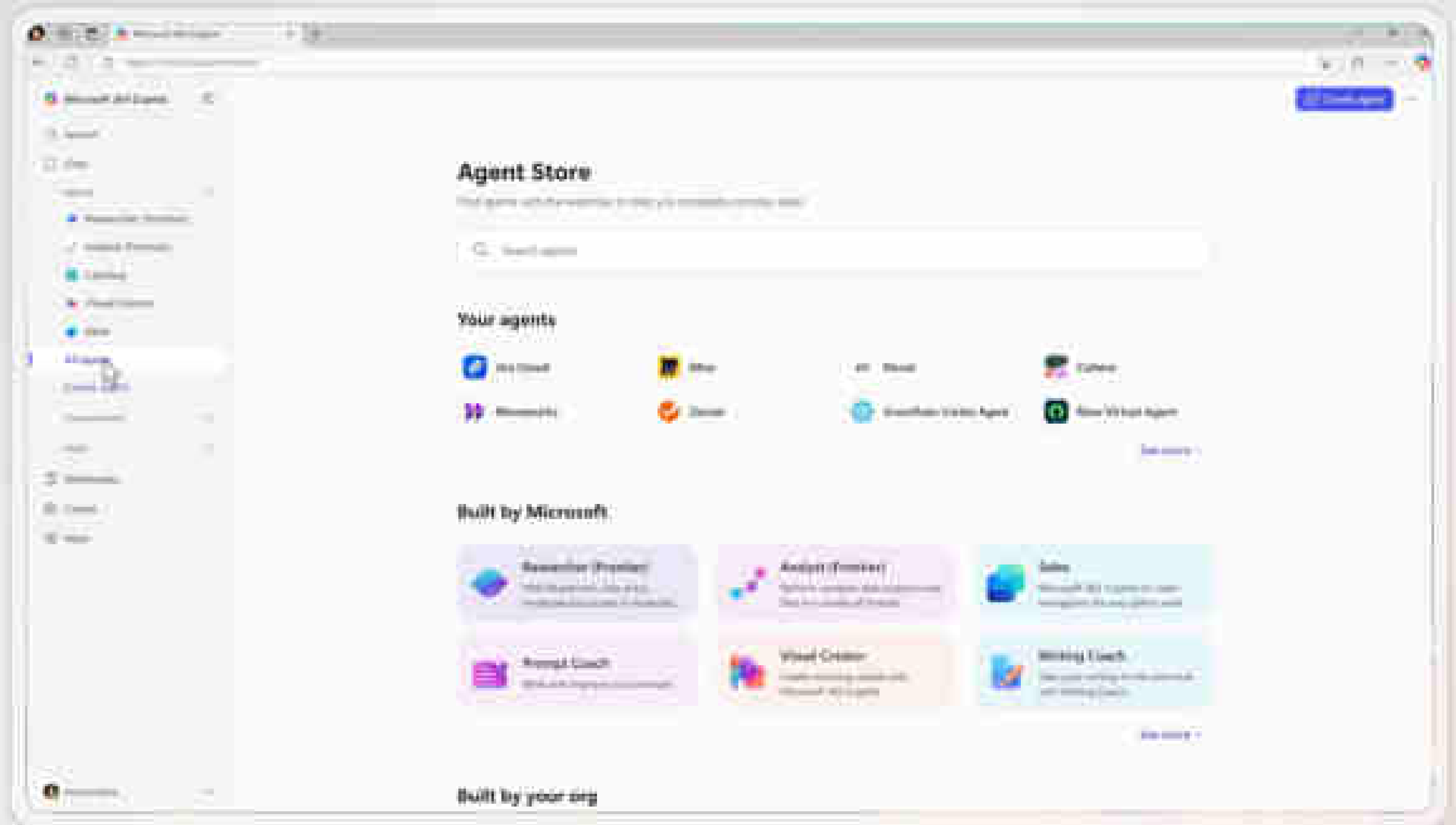
- **Agent Store** is an agent marketplace featuring agents from Microsoft, partners and customer organizations
- **Its immersive and personalized experience** helps you find and use agents to transform work processes and elevate productivity
- Share agents with colleagues via Copilot Chat or other Microsoft 365 Copilot endpoints to boost collaboration
- **IT admins have full visibility and control over how agents are deployed** in their organization

Note: Agents embedded in M365 apps are not available in the Agent Store



Discover and share ready-to-use agents

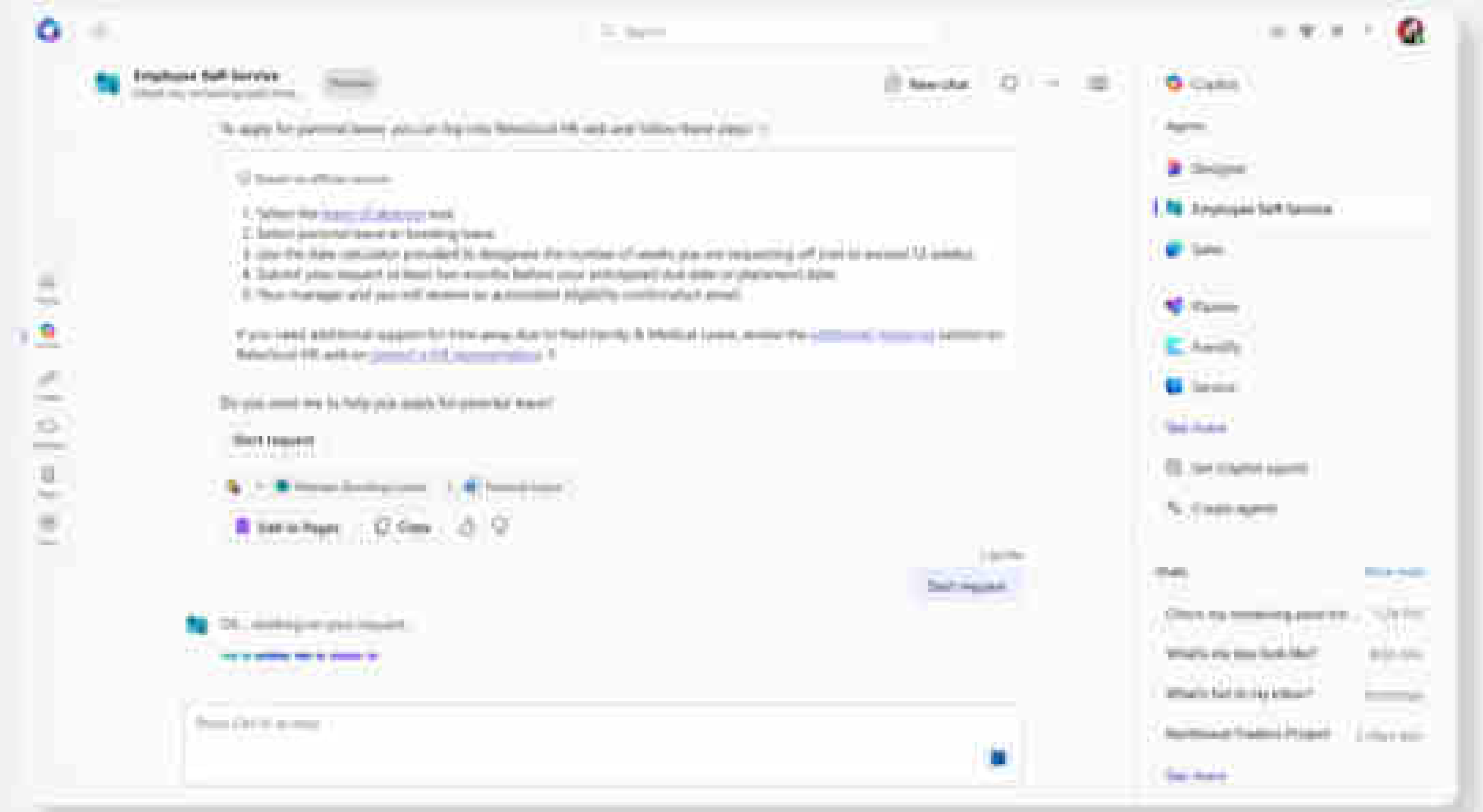
- Find agents from Microsoft and partners in the Agent Store
- Share agents to boost collaboration
- Maintain full visibility and control over how agents are deployed



Employee Self-Service Agent

The Employee Self-Service Agent expedites answers to common workplace policy questions and takes action on key HR and IT related tasks. For example, users can request benefits information, start a LOA, request a new laptop, or get assistance with Microsoft 365 apps and services – all within BizChat. The agent can be customized in Copilot Studio using pre-configured templates, workflows, and connectors to knowledge sources like SharePoint, third-party systems like Workday, SAP, and ServiceNow.

Available now



Agent Mode in Excel



Agent Mode
in Excel

Agent Mode in Word

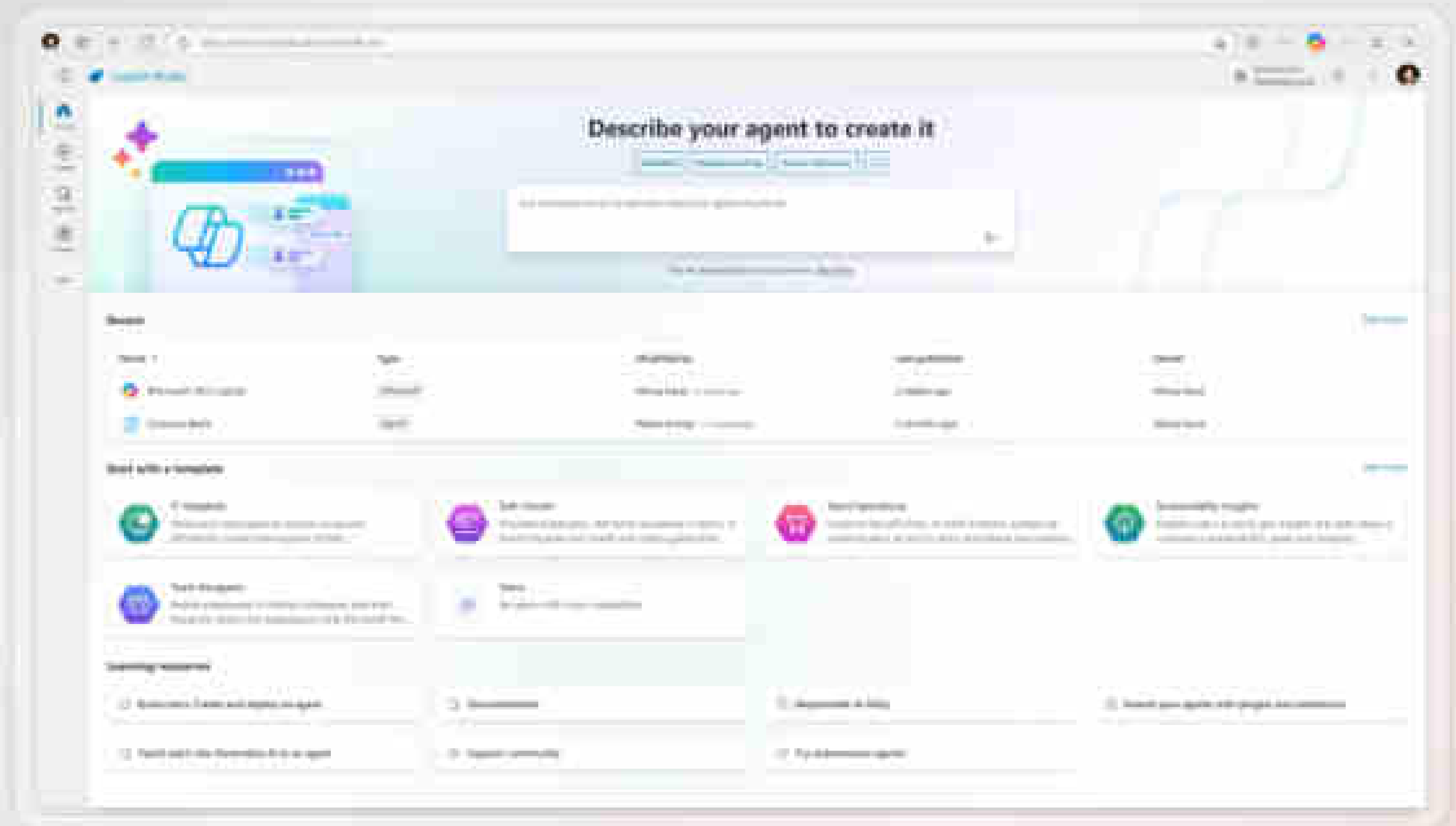


Office Agent in Microsoft 365 Copilot

Office Agent
in Microsoft 365 Copilot

Create powerful agents in Copilot Studio

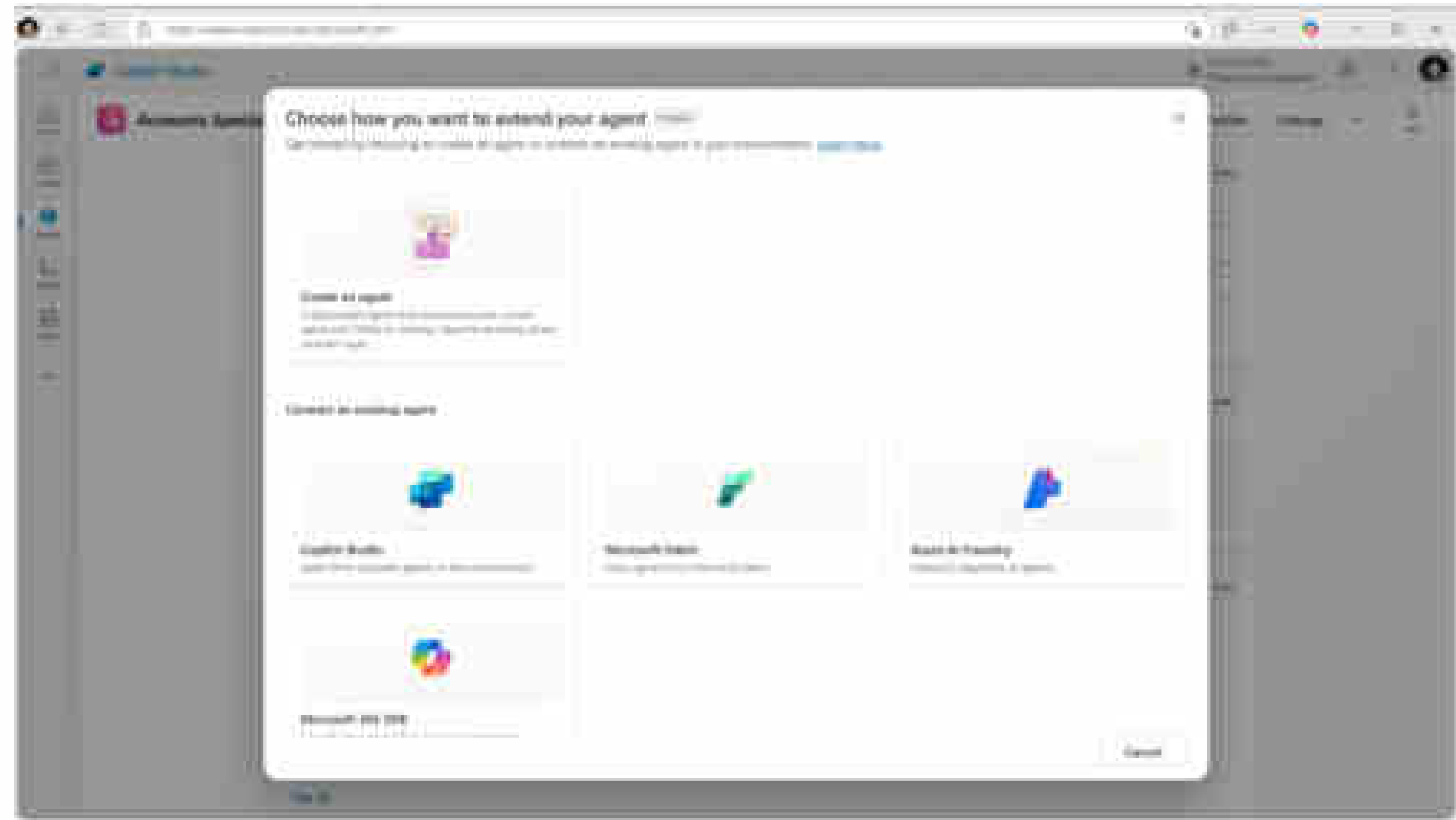
- Build agents tailored to specific roles, workflows, or tasks
- Create autonomous agents that can plan, act, and adapt
- Automate repetitive tasks with agent flows
- Connect to additional data sources with custom plugins and prebuilt connectors



Multi-agent orchestration in Copilot Studio

Build multi-agent scenarios, connecting to agents from other services, in Copilot Studio

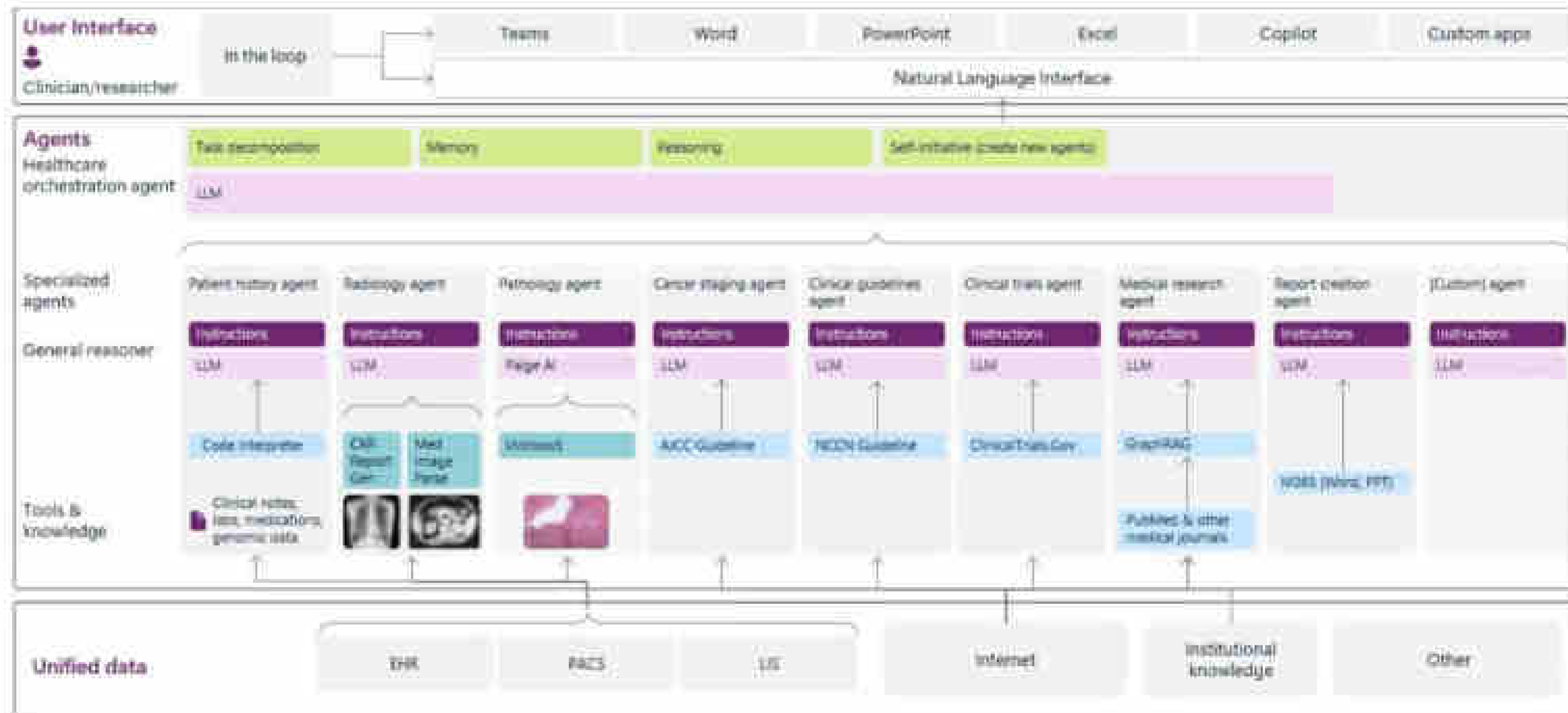
- **Connected agents in Copilot Studio** enable agents to talk to each other in Copilot Studio, including exchanging data, collaborating on tasks, and distributing work.
- For **easy cross-platform orchestration**, connect your agents with other agents in your tenant, whether they were built using Copilot Studio, Azure AI Foundry Agents, M365 Copilot SDK or Fabric.
- This also enables **agent specialization**. An agent can call on connected agents where specialized knowledge or actions are required and complete tasks in minutes.



Real World Impact...

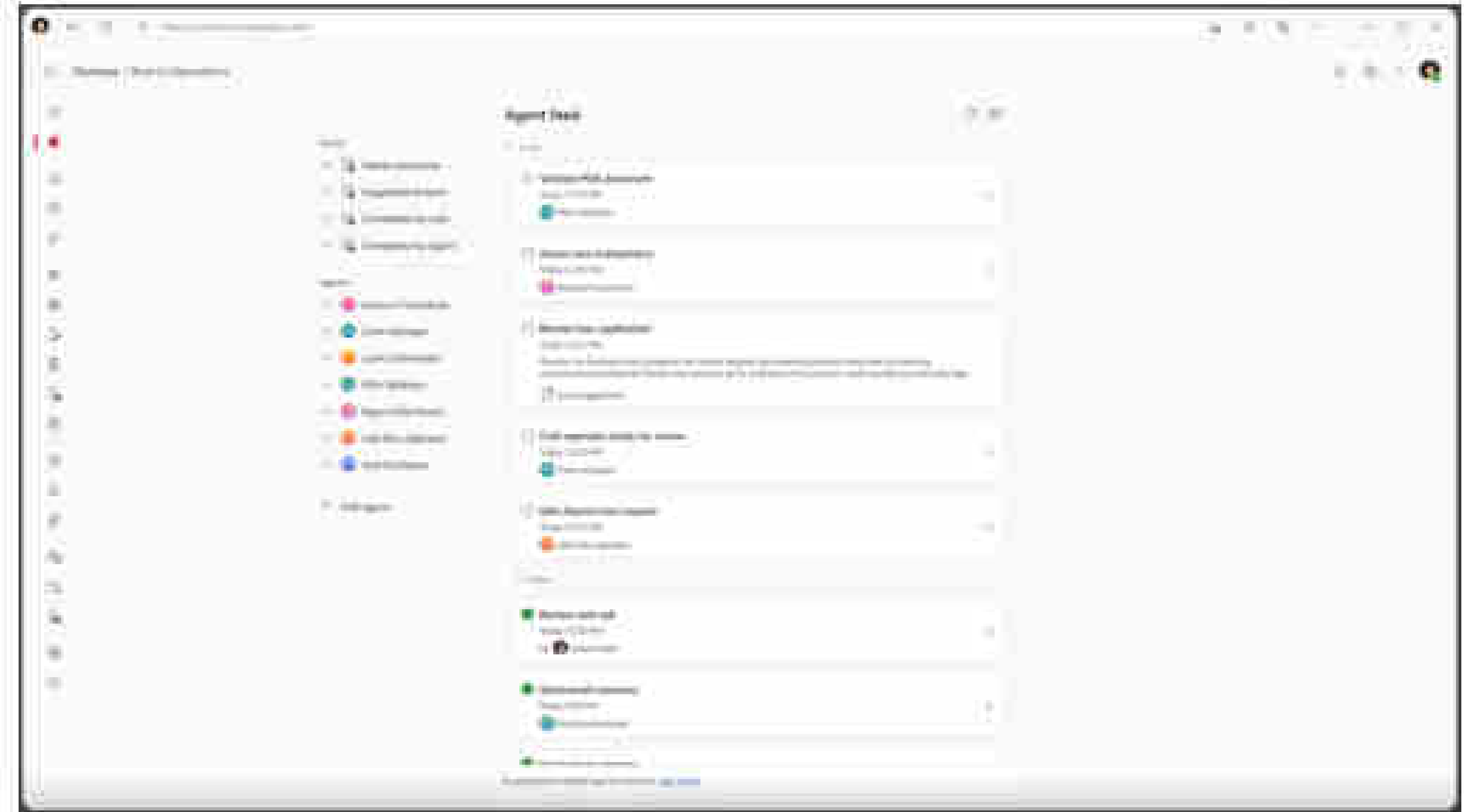
Build multi-agent scenarios, connecting to agents from other services, in Copilot Studio

- [Healthcare Agent Orchestrator: Multi-agent Framework for Domain-Specific Decision Support | Microsoft Community Hub](#)
- [Developing next-generation cancer care management with multi-agent orchestration - Microsoft Industry Blogs](#)



Agent feed

- **Agent feed** is a hub for human-agent collaboration that helps business users see a birds-eye view of their agent activity and take necessary actions to direct or unblock agents. When suitable, users can also create new automations to expedite work.
- Agent feed **reduces the cognitive load for users** by eliminating the need to track and manage each agent action individually. Plus, agents can intelligently suggest actions to take to expedite work.
- For example, users can view agents in the agent feed and review the status of their flows, intervene if an agent gets blocked, check for accuracy of complete actions, handle exceptions, and more.

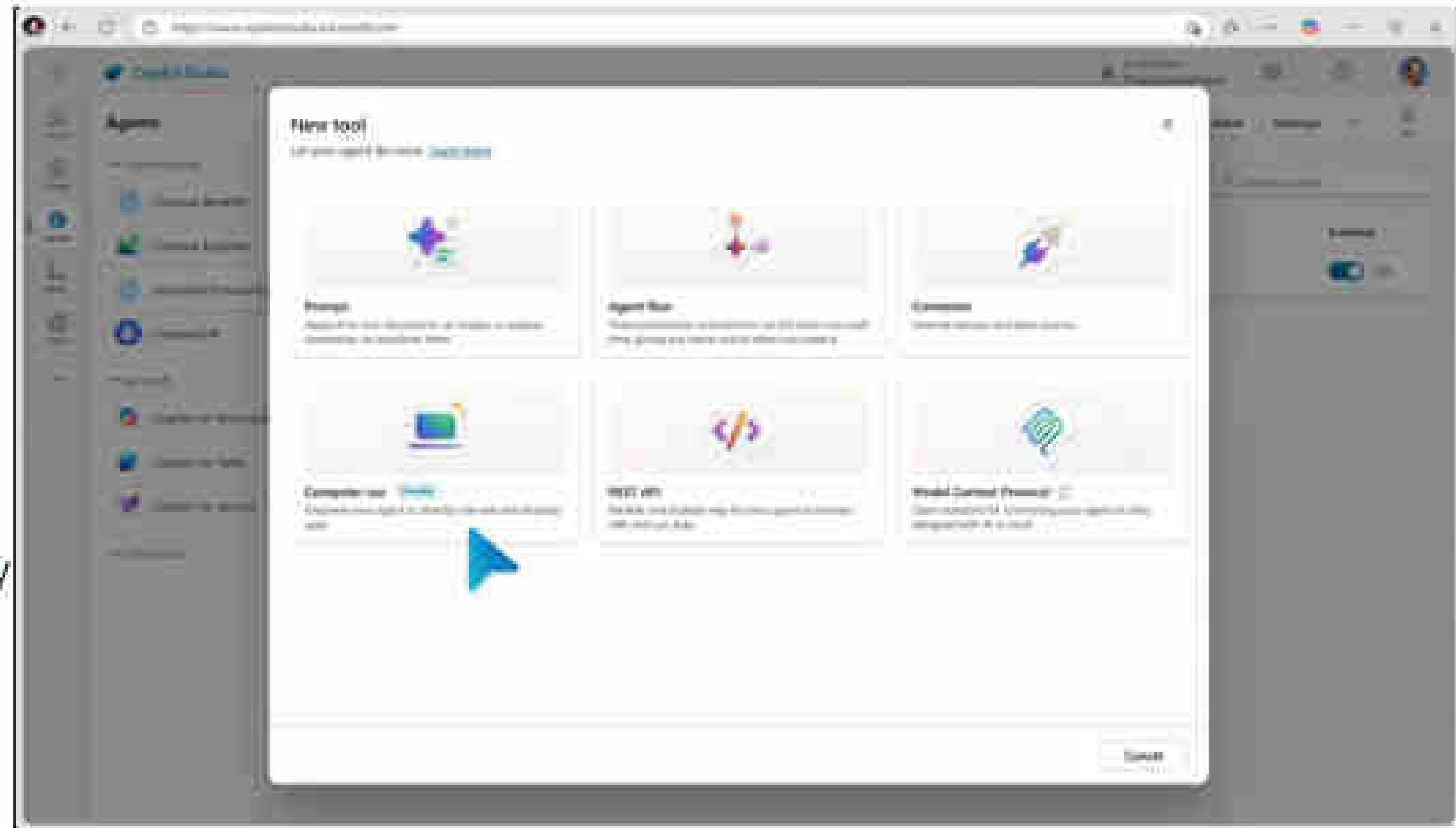


AVAILABILITY: Agent feed is in Public Preview with some capabilities in Early Access Program

Computer use tool in Copilot Studio

Enable your agents to interact with websites and desktop apps

- **Computer use tool** automates user interfaces with **AI vision and understanding** to transfer data, process documents, and conduct market research by reading, clicking buttons, selecting menus, and typing into fields on the screen.
- This makes it possible to build **resilient UI automation** that does not break when words, buttons, windows, or layouts change.
- Get **full visibility** with real-time testing and a history of computer use activity including captured screenshots and reasoning steps.
- Deploy at **scale on virtual machines**, hosted by you, or by Microsoft to accelerate deployment, simplify management, and reduce costs.



AVAILABILITY: Frontier feature available for customers with 500,000+ Copilot Studio messages

Copilot connectors

Add new knowledge to Microsoft 365 Copilot

- **Copilot connectors** (formerly Graph connectors) make it easier to bring external knowledge into Microsoft 365 Copilot.
- They enable Copilot to understand context and relationships in your data, delivering more relevant and secure responses.
- Over 65 Microsoft built connectors are now generally available or in public preview—including Salesforce, Zendesk, GitHub, and more.

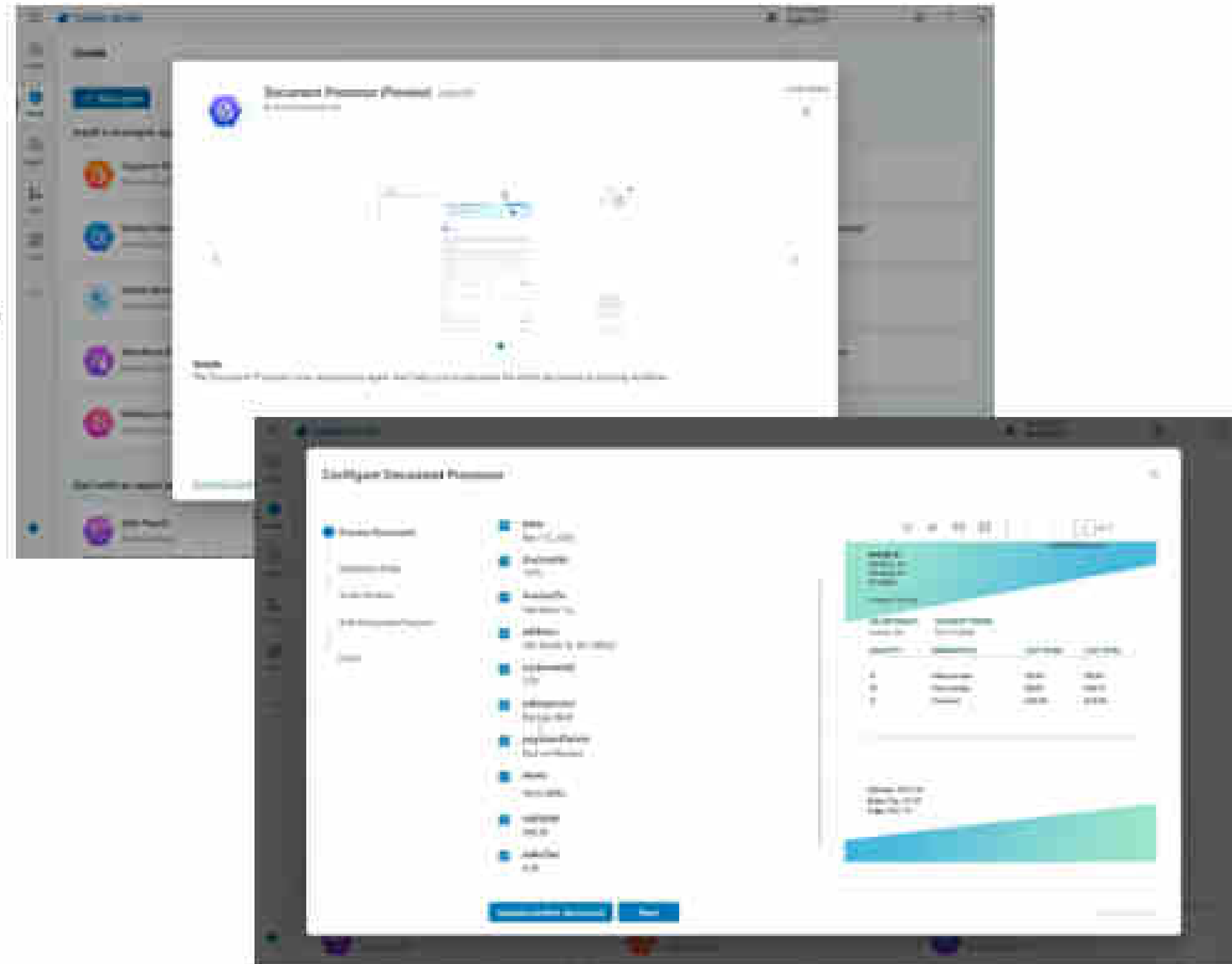


Document Processor Agent in Copilot Studio

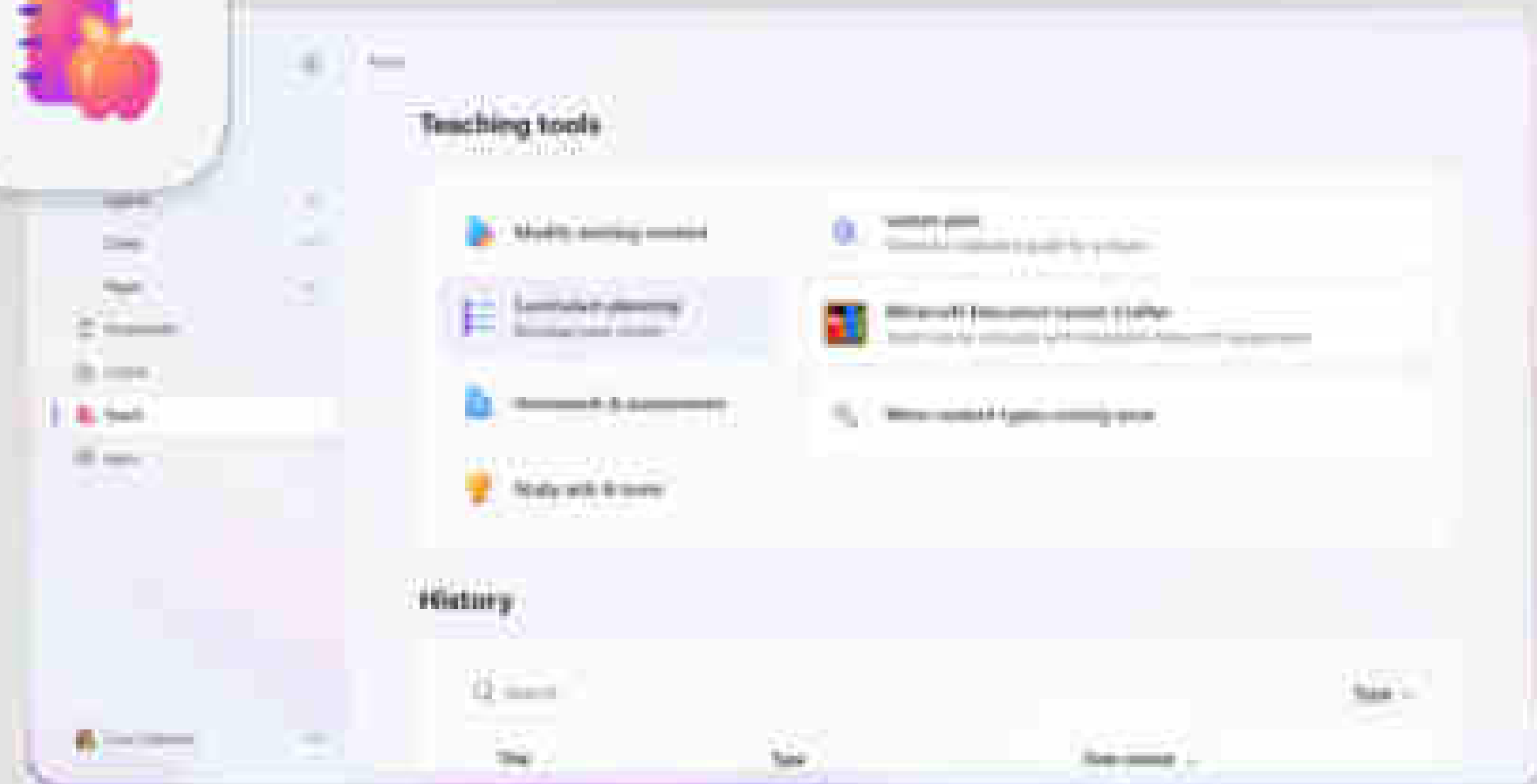
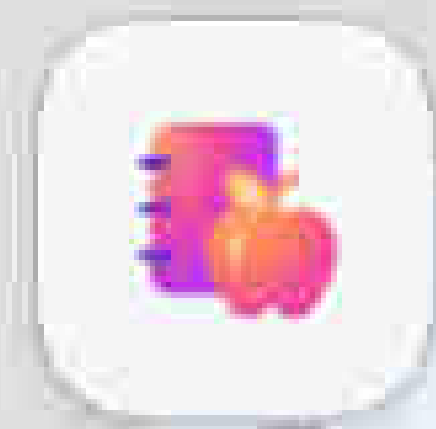
Build multi-agent scenarios, connecting to agents from other services, in Copilot Studio

Document Processor Agent is a fully contained, autonomous agent with a comprehensive set of document capabilities that can help you implement document processing automation into enterprise workflows in just minutes. It has these capabilities which can help you avoid manual, time-consuming document processing tasks:

- **Collect:** monitors event triggers and scans data sources to collect documents or waits for human inputs.
- **Classify:** classifies document type.
- **Extract:** reads, interprets, and transforms content with Generative AI.
- **Validate:** validates extracted data based on the maker defined business rules.
- **Integrate:** connects to target systems, knowledge, repositories, and apps to process data.

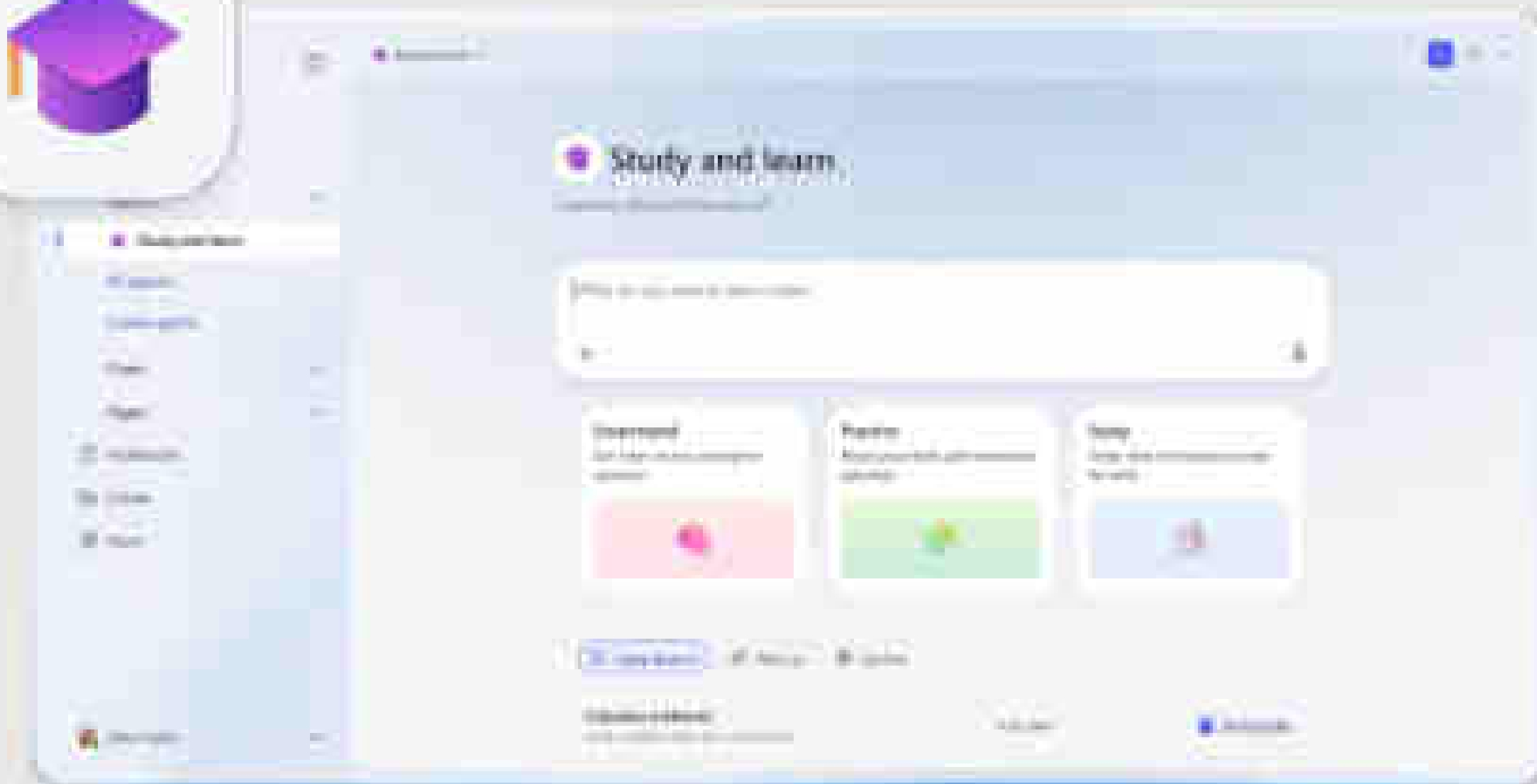


Enhance teaching and learning with AI



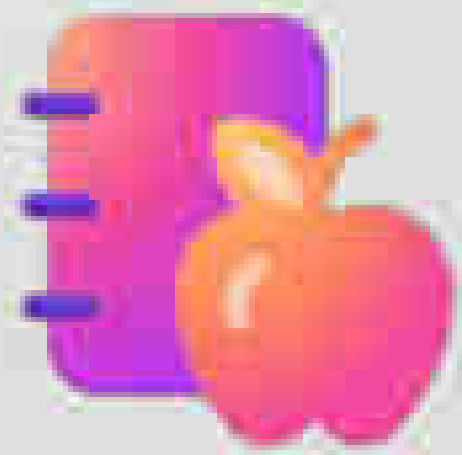
Teach

Easily access teaching tools to create lesson plans, draft materials like quizzes and rubrics, quickly make modifications like language, levels, length, difficulty, alignment to standards, and more.



Study and learn

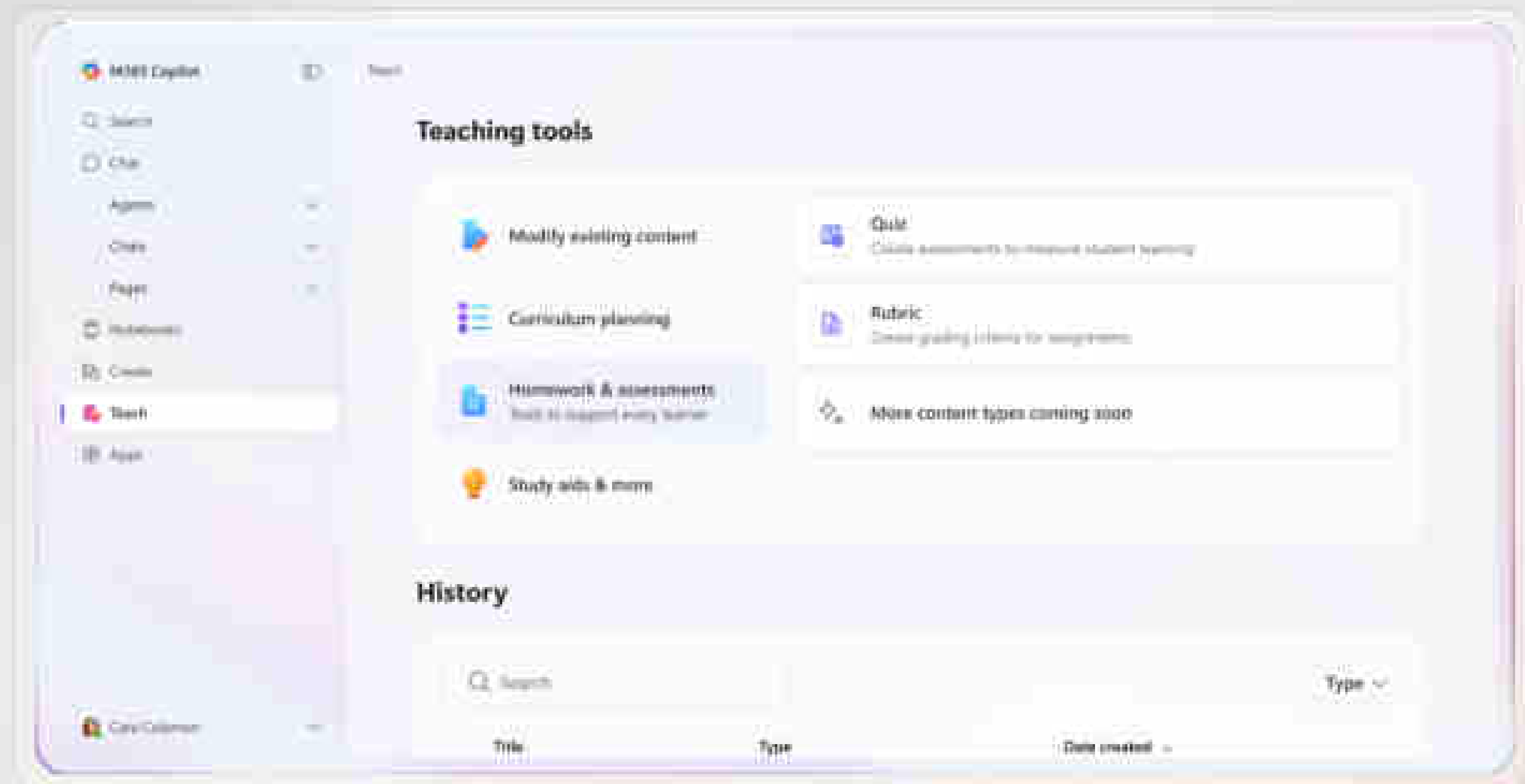
An advanced agent that offers students an adaptive and inclusive experience for personalized learning. Helps foster critical and reflective thinking with engaging, built-in activities.

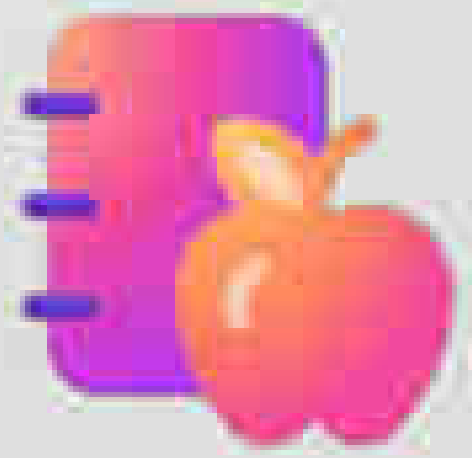


Teach

- Easily access AI-powered teaching tools in one place
- Plan curriculum grounded in existing materials and standards
- Create resources, student-facing content, and learning activities
- Align and adapt existing content to individual or class needs

Availability: Generally available in the Microsoft 365 Copilot app





Teach

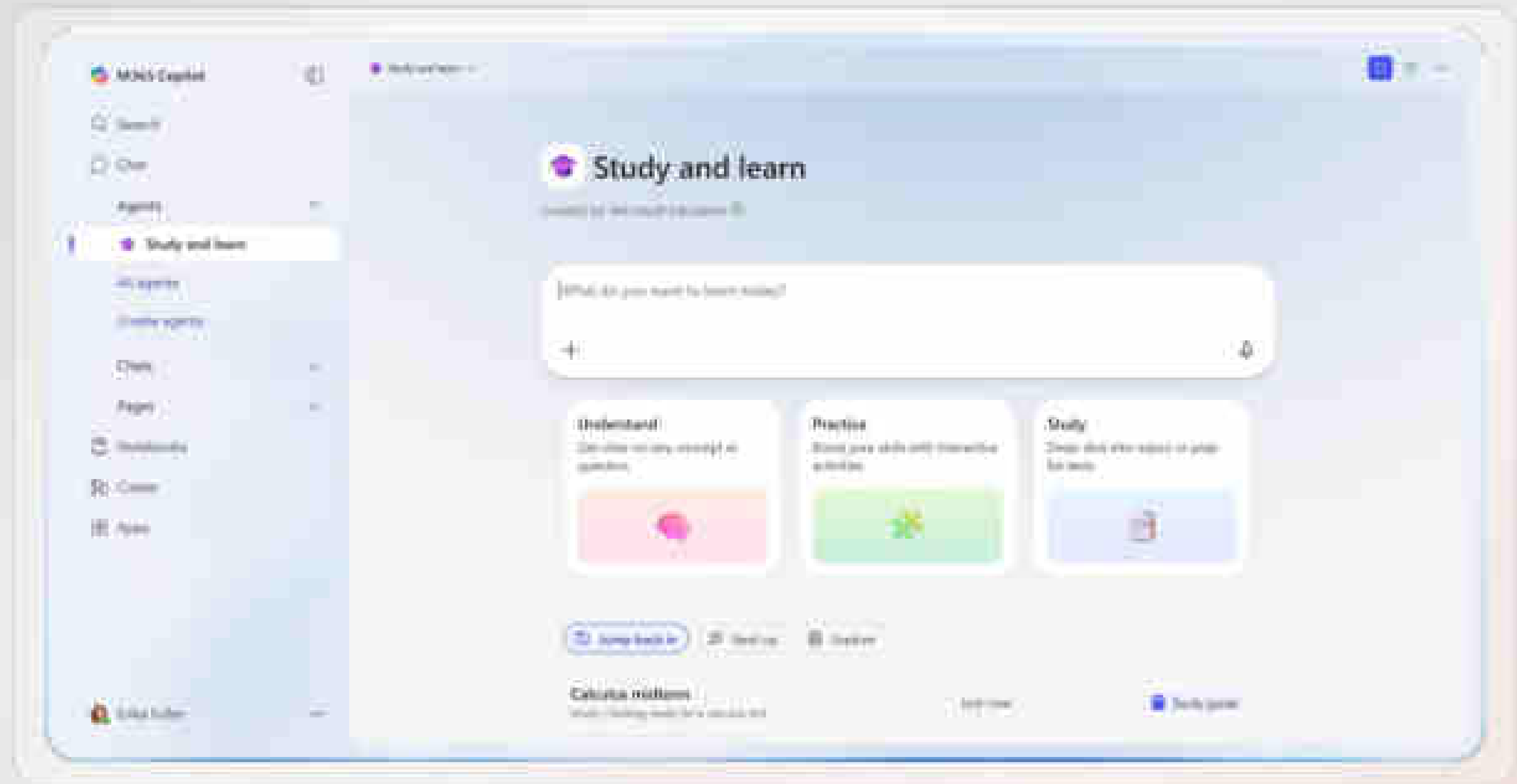




Study and learn

- An advanced agent offering interactive experiences for personalized learning
- Helps learners understand, practice, study, and master learning with relevant activities and multi-modal content
- Based on a foundation of learning science

Availability: Coming to preview in November 2025



What should you **do** next?

- IT is a force multiplier, not a cost centre. Now is the time to invest in your digital infrastructure and your people to make steps leaps in efficiencies.
- Who is your automation champion (CAO, Automation Center of Excellence" [ACoE])? They need to be empowered to be ruthless with technical debt (technical debt collector).
- Start scaling Microsoft 365 Copilot across your organization with regular updates and feedback from users on where they are seeing efficiencies and productivity gains. Use the adoption and measurement tools to quantify gains.
 - [Leverage Microsoft Skilling Partners to retrain and scale people.](#) (Logics Academy)
 - Use your favorite Microsoft Integration Partner to help assist and accelerate IT. ([MSP Corp](#), Steeves & Associates, Softchoice, etc)
- Let your employees start creating Agents using Copilot Studio and Agent Builder in Copilot chat. Gate agent builder access with onboarding training for security and privacy.



Demos

- Researcher (NBED Example)
- DraftBot (Outlook Demo Folder)
- Employee Self Service
- Sound Wave Simon
- Edi for device Management